

# VIVA *Boutique*

**Between Savoir Vivre & La Dolce Vita**  
Boutique River cruises on the Seine and the Po in 2027



# Two countries, one feeling:

## between Parisian boulevards and Venetian canals

With VIVA Boutique, we have created a form of travel for you that goes far beyond the classic cruise experience. It combines the exclusivity of a high-quality, modern ship with the freedom of waking up each day in a new, fascinating city – while having all the amenities of a boutique hotel available to you at all times.

Our VIVA BEYOND will bring this philosophy to the Seine in beautiful France in 2026. But for 2027, we are now taking a bold step further: with the VIVA UNIQUE, we are opening up a completely new river route to our guests – the River Po in Italy. For me, this is a project really close to my heart, one that is guaranteed to inspire you, too.

The highlights of this voyage include fascinating cities such as the magical lagoon metropolis of Venice, where the scent of the sea and history drifts through narrow alleyways, wafts over magnificent squares and is reflected in sparkling canals. Or Chioggia, the charming „Little Venice,“ where fishing boats bob in the harbor and life moves at a pleasantly slower pace. In Bologna, medieval arcades, culinary masterpieces and a market square radiating with all the colors and aromas of Italy await you. Cremona will delight you with its rich musical culture, the centuries-old tradition of violin making and an enchanting old town that invites you to go for a stroll. Verona can also be part of your journey – the city of opera, the ancient arena and arguably the most famous love story in the world.

Between these experiences on land, you can enjoy life on board the VIVA UNIQUE: spacious suites with panoramic views, state-of-the-art

design that combines elegance and warmth, Michelin-starred culinary creations, exquisite wines and service that fulfills every wish even before it is expressed.

Let our new catalog inspire you. I hope you enjoy browsing through it and look forward to welcoming you on board for unforgettable journeys that celebrate life.

## ENJOY THE MOMENT



A handwritten signature in black ink that reads "Andrea Kruse".

**Andrea Kruse**  
CEO & Co-Founder VIVA Cruises

# Exclusive: inclusive.



Always there – your Boutique Hotel travels with you



Always exquisite – gourmet enjoyment and high-quality drinks



Always organized – on-shore excursions and transfers



Always relaxed – wellness and fitness on board



Always happy – thanks to a unique variety of routes



Always carefree – thanks to VIVA All-Inclusive

**A world away from everyday life awaits you on board, a world you can experience with all your senses:** through stimulating conversations with like-minded people, a glance at the excellent menu or a dip into your mini-bar. Some call it exclusivity at no extra cost. We call it VIVA All-Inclusive – so that you can enjoy every moment of your river cruise to the fullest, at the best value for money! Enjoy your river cruise just the way you like it – because thanks to VIVA All-Inclusive, exclusivity is included on board.





**VIVA**  
All-Inclusive  
Exclusivity without  
extra costs



Vegetarian and  
vegan cuisine

# Unique moments included

For us, it's a matter close to our hearts to enable you to experience your vacation with us on board with all your senses. Immerse yourself in a world of elegance and exclusivity, where you can enjoy our customary VIVA All-Inclusive. As a VIVA Boutique guest, you can also benefit from additional advantages that you will only find on our exclusive cruises on the Po and the Seine.

Culinary highlights await you in our three exquisite restaurants. In the RIVERSIDE Restaurant, you can enjoy international gourmet cuisine in an elegant atmosphere, while MOMENTS transports you to the world of Michelin-starred fine dining – a culinary journey of flavors, characterized by sophisticated compositions and served in the stylish ambiance at the stern of the ship. For relaxed evenings, VIVA's Brasserie or VIVA's Trattoria invite you to enjoy popular classics and a wonderful view of the river landscape passing by.

# All-Inclusive



Full board with breakfast buffet, lunch and dinner (gourmet menus with multiple courses, served at your table) with free choice of table



High-quality, hot and cold non-alcoholic drinks as well as a choice selection of alcoholic drinks available all day



High Tea: once per trip, you can enjoy French or Italian delicacies such as fresh crêpes, macarons or cannoli with coffee and tea



Crémant or Prosecco on arrival as a welcome drink, mini-bar freshly stocked daily, and reusable water bottles in your suite or cabin



The fastest Wi-Fi on the river in your cabin and public areas



Gratuities for the entire crew on board



# Our 2-bed cabins & Junior Suites

We are committed to making your stay special – and that starts as soon as you arrive. While a welcome drink is served in the Junior Suite, guests who have booked a Suite, Unique Suite, or Beyond Suite can expect even more. Look forward to additional amenities that are included in addition to all the services offered in the 2-bed cabin and Junior Suite.

## Your benefits:



**VIVA Boutique Gift** –  
for you in your cabin



**VIVA Signature Excursion** –  
Join us on an exclusive excursion focusing on your chosen theme –  
art, cuisine, or culture & lifestyle.



**On-board laundry service** –  
worth € 50 per cabin



# Our Unique & Beyond Suites

Benefits in your 30 m<sup>2</sup> **Unique** and **Beyond Suites**:



**Breakfast in your suite** –

decide whether you would like to have breakfast in your suite or in the restaurant



**Small culinary touches** –

enjoy local, seasonal specialties in your suite during your trip



**An exclusive Unique & Beyond Suites experience** –

join us on an exceptional experience. In Italy, choose from three special excursions, while in France, a first-class star-rated experience awaits you.



**Best choice of table** –

preferred table reservation in MOMENTS and VIVA's Brasserie or VIVA's Trattoria



**Aperitif with the Captain and Hotel Manager** –

Get to know your Captain and Hotel Manager personally over champagne and canapés

# From Parisian chansons to Italian masterpieces

As the day slowly draws to a close and the light dances over the water and landscape, a very special chapter of your journey begins on board. In the evening, our ships are transformed into small stages of great emotions – sometimes filled with the elegant melodies of French chansons, sometimes with the passionate sounds of Italian masterpieces.

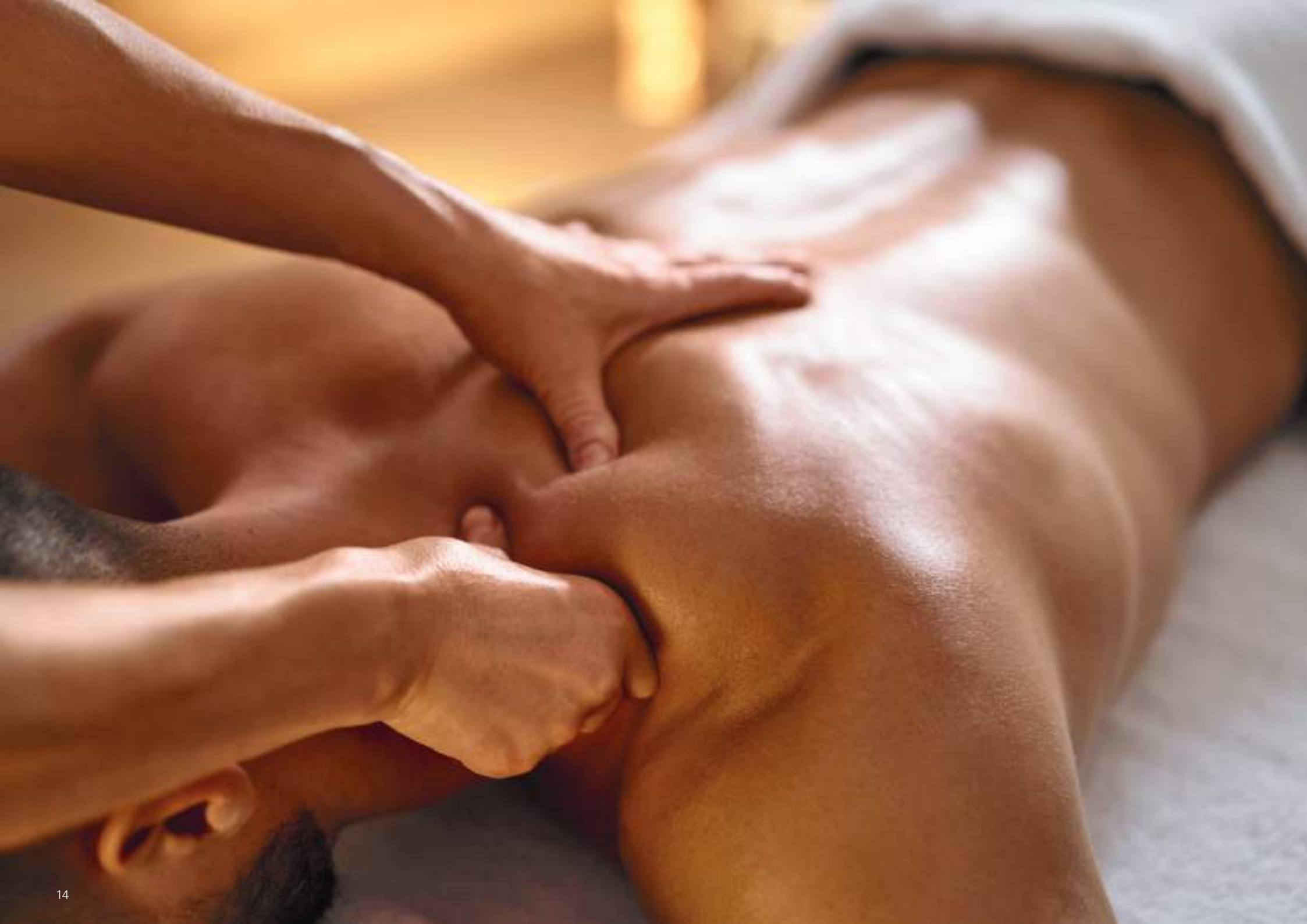
Whether along the Seine or the Po, we bring the region's culture directly to you: intimate concerts, culinary tastings, atmospheric shows and unforgettable musical encounters. Every evening is different, every moment a small celebration that captures the spirit of the region and brings it to life.

In France, we whisk you away to the fascinating world of music, art and dance tradition. Experience unparalleled moments at the French Chanson Soirée, where timeless classics and soulful ballads bring the spirit of France to life. Feel the glamor of Paris at our Cabaret Soirée, with sparkling dancers, rousing chansons and a touch of Montmartre. (French Chanson Soirée or Cabaret Soirée on board per trip)

In Italy, immerse yourself in the inimitable dolce vita. Be enchanted by the sounds of great Italian composers such as Vivaldi, enjoy private on-board concerts in an intimate atmosphere, or discover the diversity of Italian wines and specialties at exclusive tastings. Art, culture and music merge here to create a sensual experience that reflects Italy's joie de vivre in every note and at every moment.

Whether French chansons or Italian arias, whether cabaret or classical masterpieces – our entertainment program turns every trip into a feast for the senses.





# Enjoy the Moment

## **Pure relaxation for body and soul.**

What could be better than letting yourself drift completely? Whether after an eventful day in the Parisian metropolis, a trip to the castles of Normandy or a delightful stroll through the alleyways of Venice, our exclusive onboard wellness area is your retreat to recharge your body and mind.

Treat yourself to a soothing massage that will loosen tired muscles and promote deep relaxation. Or enjoy a Qi Gong session on the sun deck, letting your gaze wander over picturesque river landscapes – be it over the gentle banks of the Seine or along the expansive waterways of the Po. In the heated pool, warmth, tranquility and wonderful views merge into a unique experience of well-being.

Enjoy the golden colors of the sunset with a glass of champagne, a fine Italian wine or a refreshing cocktail – just as impressive while looking over Paris as over the Venetian lagoon.

And in the morning? Start the new day refreshed and relaxed – with gentle activity in the treatment area, followed by a sumptuous breakfast overlooking the Seine. This is how your new day can begin.



# River cruises with character

**Your journey, your theme, your moment.**

Experience river cruises of a special kind on our exclusive boutique ships on the Seine and Po. Each stay is individually tailored to your interests – with three worlds of experience from which you can choose your personal focus: Art, Culture & Lifestyle, or Culinary.

## **Art**

For lovers of great masterpieces, the river becomes a gallery. On the Seine, you'll discover the magic of Impressionism, visit Monet's garden in Giverny, or admire classical works in the famous Louvre. The Po is also all about art – with magnificent palazzi, Renaissance frescoes and hidden art treasures in cities like Ferrara and Mantua. Exclusive guided tours and creative inspiration make your journey a feast for the senses.

## **Culture & Lifestyle**

Stylish, inspiring and vibrant – this is the region's attitude to life. Between Parisian bouquinistes, medieval old towns, and Italian piazzas, you'll experience European culture up close. Whether it's French chic on the Seine or the dolce vita of northern Italy: design, fashion, tradition and modern influences combine to create unique moments – during city walks, studio visits or a glass of wine in the evening light.

## **Culinary delights**

A journey for every palate and every taste: the Seine spoils you with fine French cuisine, selected wines and elegant menus on board. On the River Po, you'll encounter the authentic epicurean culture of Italy – hand-made pasta, local specialties and producers who share their passion. Regional inspiration meets the highest culinary art – and unforgettable taste experiences.



ITALY



FRANCE

# Scoprire l'Italia





# Discover Italy

## on our VIVA UNIQUE

The VIVA fleet continues to grow – and thus fulfills a very special and heartfelt wish. Starting in May 2027, the VIVA UNIQUE will set sail on Italy's fascinating River Po. For our co-founder and CEO Andrea Kruse, who has always loved Italy and calls it her personal favorite destination, it was only a matter of time before VIVA Boutique found a home here as well.

Our exclusive ship combines modern design with the levity and joie de vivre of the Italian dolce vita. At a length of 110 meters, the VIVA UNIQUE offers space for 104 guests in 52 cabins, more than half of which are suites measuring up to 30 m<sup>2</sup>.

For the first time on the River Po, you can enjoy culinary diversity in three restaurants – including MOMENTS, which offers fine dining at the highest level. Here, guests can expect creative gourmet compositions made from the finest regional and seasonal ingredients, inspired by the diversity of Italian cuisine and interpreted in modern style. The experience is rounded off by exquisite wines, excellent service and a special location on board that combines culinary highlights with a unique ambiance.

The new VIVA's Trattoria also invites you to enjoy relaxed moments of enjoyment – with fine Italian specialties, Mediterranean delicacies and a atmosphere that's perfect for celebrating the dolce vita.



Unique Suite

Subject to change without notice.



Subject to change without notice.

The spacious treatment area, featuring a modern fitness room, soothing massages and wellness treatments, provides for relaxation and activity on board. On the expansive sun deck with pool, you can let your gaze wander over picturesque landscapes – from the glittering lagoon of Venice to the charming towns along the River Po.

The VIVA UNIQUE is the perfect choice for anyone who wants to discover Italy in style – in comfort, with exclusivity and unforgettable moments on the water.



# The maiden voyage

of the VIVA UNIQUE



Discover  
all the facets of our  
new route: **All excursions  
are therefore already  
included for  
you.**

# Benvenuti in Italia

In May 2027, our VIVA UNIQUE will cast off for the first time – and you can be part of it. Start with us in Venice, where water and architecture have combined for centuries to create an incomparable cityscape. From here, you'll glide through the shimmering lagoon and along the expansive branches of the Po Delta, where pristine nature and places steeped in history meet in a fascinating way.

You can look forward to exceptional destinations full of variety: Polesella, with its relaxed atmosphere and proximity to the historic cities of Ferrara and Bologna, or Chioggia, the charming „Little Venice“ with its colorful houses and lively fishing ports. Each stop reveals a different face of Northern Italy – from tranquil waterways to lively city squares full of history and delights.

On board, you can also expect the comfort of a modern boutique ship: spacious suites, regionally inspired gourmet menus, an elegant panorama lounge and a sun deck with a pool for restful hours between unique tours of discovery.

Our maiden voyage combines stylish travel with unparalleled impressions – and shows you Italy from a perspective that only a river cruise can offer. Secure your cabin and experience this special moment up close.



VIVA UNIQUE   7 Nights   UNIQ01			
May		28.05. - 04.06.2027	
Day	Port	Arrival	Departure
1	Venice	-	-
2	Venice	-	Afternoon
	Mazzorbo	Evening	-
3	Mazzorbo	-	Noon
	Taglio di Po	Evening	-
4	Taglio di Po	-	Noon
	Polesella	Afternoon	-
	Polesella	-	Noon
5	Taglio di Po	Afternoon	-
	Chioggia	Evening	-
	Chioggia	-	Afternoon
6	Venice	Evening	-
	Venice	-	-
8	Venice	-*	-

Subject to change without notice. \*Disembarkation after breakfast

All prices can be found in our price tables on pages 66-67.



# A table full of stories

In Northern Italy, cooking and storytelling go hand in hand. Here, food is not only celebrated but -passed down through the generations - with pure devotion. The laid table is the center of life – and this begins with the preparation.



# Three things.

about Italian cuisine  
that will inspire you.

## Regional variety on a plate

The Po Valley is one of the most fertile regions in Europe – and you can taste it. In Venice, the proximity to the lagoon characterizes the cuisine: Sarde in saor – Venetian sardines – polenta and seafood are at home here. In Ferrara →, on the other hand, rural cuisine meets aristocratic history – with specialties like cappellacci –di zucca – pasta with pumpkin filling – or the famous salama da sugo, an Italian dry-cured sausage. Every town has its own culinary signature – deeply rooted in everyday life, yet surprisingly sophisticated.

## A love of wine

The wineries along the River Po are more than just production sites – they are living cultural sites. Often family-run for generations, they combine craftsmanship, history and hospitality. Not only do people work here →, they live with dedication, from the careful pruning of the vines in winter to the harvest in the golden fall. The wine growers always welcome their guests with an open heart – and guide them through stone cellars, show them centuries-old presses or state-of-the-art technology, and tell them stories of rainy years, sunny locations and momentous decisions. Each estate has its own story, shaped by the landscape, the family, and the belief that good wine needs one thing above all: enough time.

## Pasta culture

In Northern Italy, pasta is far more than just a dish—it’s a craft, a source of pride, and often a ritual spanning generations. Every shape and every filling has its regional origins and its own history. Those who make pasta here do so with dedication — and they usually still stick to the recipe used by their “nonna”, or grandmother.



# The flavors of Italy



## **Day 1 – Venice:**

Welcome and ciao, bella Italia! Your journey in the land of dolce vita, pasta and amore begins right now. Settle into your cabin, get to know the VIVA UNIQUE and enjoy your first view of the fabulous lagoon from the sun deck. How about a cocktail or champagne to get you in the mood for the days of indulgence ahead?

## **Day 2 – Venice & Mazzorbo:**

Are you familiar with the Rialto Market? The hustle and bustle of the market is a real highlight, especially in the morning, and for gourmets, it's a true paradise. Afterwards, you can go for a stroll in and around the Doge's Palace to discover the city's glorious past, before experiencing Venice from a very special perspective: on one of its famous gondola rides.

## **Day 3 – Mazzorbo:**

After breakfast, you'll embark on an optional island-hopping tour: Torcello with its historic cathedral, Murano with its world-famous traditional glass-works, and colorful Burano, where you'll discover the art of lace making at Merletti Martina Vidal. By evening, you'll reach Taglio di Po – the gateway to the Po Delta and a true natural paradise.

## **Day 4 – Taglio di Po & Polesella:**

Today, you'll enjoy the scenic beauty and culinary delights of the Po Delta. If you wish, you can visit the elegant Ca' Zen estate with us and sample local products, or join us for a wine tasting at the Dominio di Bagnolo winery. In the afternoon, the VIVA UNIQUE arrives in Polesella, where you can go exploring on your own.

### Day 5 – Polesella & Bologna:

Today you'll have the choice of strolling through the small town of Polesella, relaxing on board, or joining us for a day in Bologna – including a city tour, authentic Italian pasta making and a traditional lunch. The classic pasta al ragù, known internationally as „Bolognese,“ is a must here, of course.

### Day 6 – Chioggia & Venice:

What should you definitely not miss on a trip to Italy? A visit to a typical fish market, of course, where traders sell their freshly caught seafood and fish. Join us for a visit to the fish market in Chioggia, followed by a stroll through the picturesque old town. Another – optional – highlight is a visit to an oyster farm with an exclusive tasting – fresh, salty, and incomparable in taste.

### Day 7 – Venice:

If you prefer to explore the city on your own, you can start the day with an espresso in one of the traditional cafés around Campo Santa Margherita, where locals meet for a chat. From here, you can stroll to the hidden alleyways of Dorsoduro, past small artisan stores and delicatessens with freshly baked bread, olives and regional cheeses. In the afternoon, visit the colorful rows of houses along the Fondamenta della Misericordia – perfect for an aperitivo right by the water and a successful culinary conclusion to your trip.

### Day 8 – Venice:

Your trip ends with a last view of the shimmering lagoon. And we promise you that you'll take – home not only souvenirs, but also the taste of Italy, images full of color and a feeling of Mediterranean lightness.

VIVA UNIQUE   7 Nights   UNIQ02			
June		04.06. - 11.06.2027 11.06. - 18.06.2027 18.06. - 25.06.2027 25.06. - 02.07.2027	
July		02.07. - 09.07.2027 09.07. - 16.07.2027	
September		10.09. - 17.09.2027 17.09. - 24.09.2027 24.09. - 01.10.2027	
Day	Port	Arrival	Departure
1	Venice	-	-
2	Venice	-	Afternoon
	Mazzorbo	Evening	-
3	Mazzorbo	-	Noon
	Taglio di Po	Evening	-
4	Taglio di Po	-	Noon
	Polesella	Afternoon	-
5	Polesella	-	Noon
	Taglio di Po	Afternoon	-
	Chioggia	Evening	-
6	Chioggia	-	Afternoon
	Venice	Evening	-
7	Venice	-	-
8	Venice	-*	-

Subject to change without notice. \*Disembarkation after breakfast

All prices can be found in our price tables on pages 66-67.

**Bologna – Signature Excursion**  
(included for all guests)

# Gastronomic Bologna

In the heart of Emilia-Romagna, you'll discover Bologna, known for its academic heritage, medieval architecture and culinary diversity. Under the famous arcades, your walk with your guide will take you past elegant palaces, sunny squares and the striking Due Torri. In the Quadrilatero market district, you'll experience the entire spectrum of Italian culinary culture — from fresh pasta to delicatessen and traditional baked goods. But the culinary highlight is yet to come. Afterwards, a local pasta maker, called *sfoglina*, will demonstrate the art of hand-made egg pasta before you enjoy a lunch of freshly prepared pasta and the famous Ragù alla Bolognese —accompanied by regional wine, delicious dessert, and real Italian coffee.

*Note: Moderately good footpath over cobblestones.*

**Duration:** 6 hours

**Transport:** Bus & on foot

**Level of difficulty:** Active





**Po-Delta:**

## Delta- idyll & villa- secrets

Ca' Zen, a 17th century country estate built by the patrician Venetian Zen family, is located in the heart of the Po Delta, a UNESCO MAB biosphere reserve and one of the most fascinating natural oases in Italy. Situated directly on the main arm of the river, it is surrounded by trees, lush green lawns and a landscape in which water, flora and fauna converge in unique diversity.

Discover the extensive park, stroll through the historic rooms of the villa and take a look of the charming outbuildings, the old stable, the colonnade and the private family chapel. While you learn more about the history of this special place, conclude your visit with a tasting of regional specialties – right on the estate.

**Duration:** 4.5 hours

**Transport:** Bus & on foot

**Level of difficulty:** Active



# Between elegance and authenticity

The Italian lifestyle is a promise: of style without effort, depth with lightness, a life that takes the moment seriously – but never too seriously. Along the River Po, a cultural richness is revealed that shimmers in silence as much as in gestures.



# Drei Dinge.

about Italian culture and lifestyle that will inspire you.

## Behind the mask

When Venice wears masks, the city becomes a stage. During the legendary carnival, the boundaries between yesterday and today become blurred: Baroque gowns alongside modern looks, gold masks in the mist of the alleyways, DJs in palazzi. It's a celebration of sensuality, aesthetics and drama — mysterious, artistic and absolutely unique. Those who come here don't just watch—they become part of the production, and are guaranteed never to forget this spectacle.

## Lived serenity

In Northern Italy, the "dolce vita" is not a luxury, but an attitude: living consciously, enjoying life without haste, and discovering beauty in the ordinary. A well-laid table, a spontaneous smile, an open door – these are small scenes that define this special attitude to life. So guests will quickly realize that life isn't lived here to impress, but to feel good.

## The City of Lovers

Verona will inspire you with its timeless atmosphere and pure romance. This is due in no small measure to a balcony. It can be found in the inner courtyard of the Casa di Giulietta, Juliet's famous balcony, simply made of stone, yet world-famous. It was added in the 20th century – inspired by Shakespeare's tragedy – and has attracted visitors from all over the world ever since. Did Romeo ever stand there? That's of secondary importance. The only thing that matters here is the feeling: the courtyard, the soft voices and the countless messages of love on the walls.





# A journey through time and lagoon

## **Day 1 – Venice:**

Welcome to Venice! Your journey begins in the dazzling lagoon city. Enjoy the first few hours on deck with a cocktail in your hand as the sun bathes the palazzi in golden light. In the evening, glide through the lagoon on a relaxing panoramic cruise – an atmospheric prelude to a journey full of style and culture.

## **Day 2 – Venice:**

Today, you can delve deeply into the history of the Serenissima. In the Doge's Palace, the heart of Venetian power, you can admire the splendid halls and Renaissance masterpieces on our optional excursion. Afterwards, how about a typical gondola ride, the emblem of the Venetian way of life?

## **Day 3 – Venice & Mazzorbo:**

Let yourself be enchanted by the charm of Treviso – a city that will inspire you with its elegant arcades, dreamy canals and a touch of the dolce vita. Alternatively, join us in discovering magnificent Venetian villas such as Villa Pisani or Villa Foscari. Would you rather venture out on your own? That's also a great idea. At midday, we continue towards Burano: brightly colored houses, the art of fine lace making and a pleasant island life await you.

## **Day 4 – Mazzorbo & Chioggia:**

How about a visit to two of the lagoon's most beautiful islands today? Accompany us to Torcello and Murano, the island known above all for its breathtaking glass art. In the evening, you'll arrive in Chioggia, also known as „Little Venice,” with its authentic, vibrant harbor atmosphere. Here, you'll have time

for a stroll through the lively town center until your next dinner awaits you on board.

**Day 5 – Chioggia:**

The day begins with the hustle and bustle of the fish market — a taste of authentic Italy. Then you can decide whether to cycle to the beach at Sot-tomarina or take an optional discovery tour to Padua, where art, faith and history –merge in an impressive way. If you wish, you can explore Chioggia on your own.

**Day 6 – Chioggia & Venice:**

Another morning in Chioggia. Today, anyone interested can enjoy a visit to the Castello del Catajo, an opulent Renaissance palace with an extensive park, or a visit to an oyster farm. Can we count you in? In the afternoon, you’ll return to Venice – time for a stroll over the city’s numerous bridges and through its small boutiques.

**Day 7 – Venice:**

Isn’t it a wonderful feeling to open your eyes and –have Venice right on your doorstep? Start the day with a stroll through the famous Rialto Market – a feast for the senses and surely a highlight of the trip. Then immerse yourself in the creative heart of Venice: Dorsoduro. The university district attracts visitors with its numerous stores, craft businesses, restaurants and the Gallerie dell’Accademia – one of the most important museums in Venice.

**Day 8 – Venice:**

After breakfast, you’ll say goodbye to the lagoon city – with countless impres-sions of art, culture and the Italian way of life in your baggage.

VIVA UNIQUE   7 Nights   UNIQ03			
July		16.07. - 23.07.2027	
		23.07. - 30.07.2027	
		30.07. - 06.08.2027	
August		06.08. - 13.08.2027	
		13.08. - 20.08.2027	
		20.08. - 27.08.2027	
		27.08. - 03.09.2027	
September		03.09. - 10.09.2027	
Day	Port	Arrival	Departure
1	Venice	-	-
2	Venice	-	-
3	Venice	-	Noon
	Mazzorbo	Afternoon	-
4	Mazzorbo	-	Afternoon
	Chioggia	Evening	-
5	Chioggia	-	-
6	Chioggia	-	Noon
	Venice	Afternoon	-
7	Venice	-	-
8	Venice	-**	-

Subject to change without notice. \*Disembarkation after breakfast

All prices can be found in our price tables on pages 66-67.

### **Venice - Signature Excursion**

(Included for all guests)

## Musical Moments

Experience an unforgettable evening in one of the world's most romantic cities. A stylish boat transfer will take you directly from the ship to an historic venue in the heart of Venice.

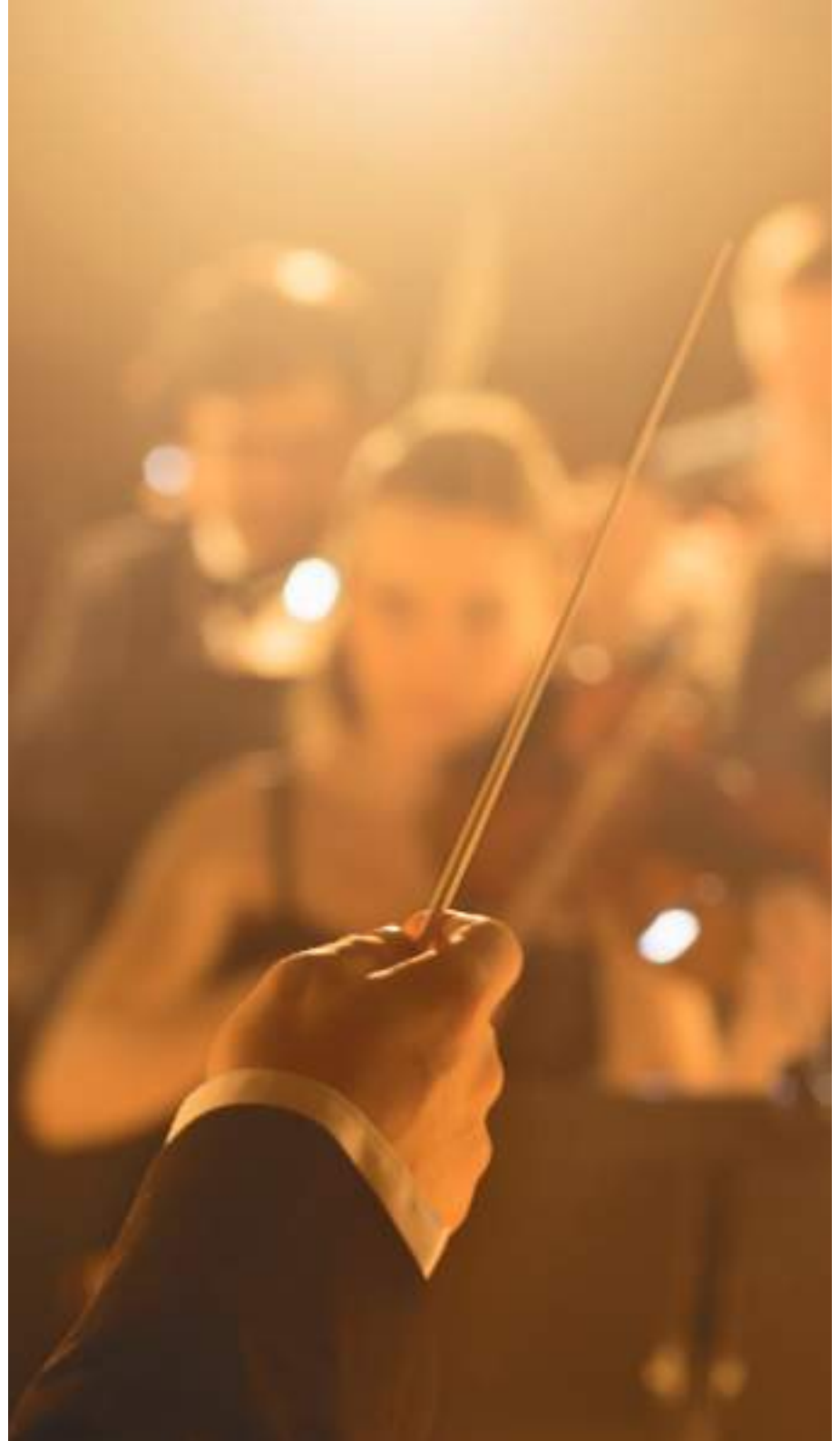
A private concert awaits you there, with a salon orchestra bringing classical masterpieces by Vivaldi, Mozart, and other great composers to life in a unique atmosphere. The church's special acoustics lend every note an impressive depth that you're guaranteed to find captivating.

Enjoy the magic of music surrounded by Venetian architecture and atmospheric lighting — a cultural highlight that skillfully combines elegance, history and emotion. After the concert, your boat will transport you back on board in comfort, as the lights of Venice dance and twinkle across the water.

**Duration:** 3 hours

**Transport:** On foot

**Level of difficulty:** Active





## Chioggia:

# Fish market & walk through Chioggia

We set off on foot from the ship to the town center of Chioggia, which you'll explore together with your guide. This historic town, very similar to Venice in both architecture and history, is not only a busy fishing port but also arguably the most typical fishing village in the Venetian Lagoon. Fresh sea air and expansive views make the visit particularly appealing.

Founded in the 5th century, the city was once –known as the „pantry of Venice“ thanks to its numerous small gardens that supplied Venetian households with fresh produce until a few decades ago. Today, however, it is an important fishing port with one of the largest fish markets in Italy.

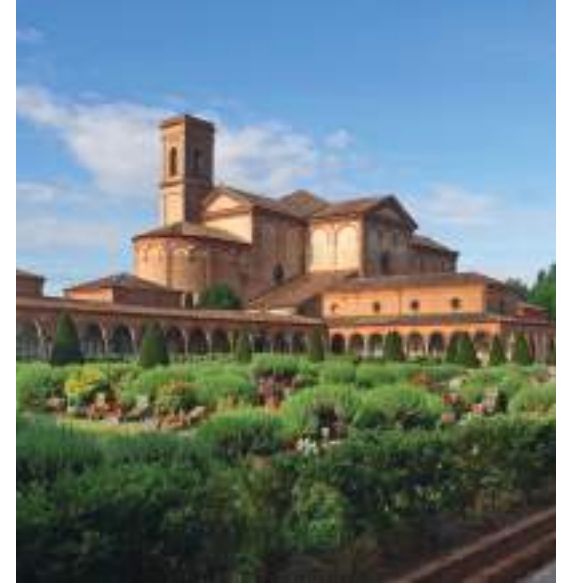
Every Thursday, a lively market takes place along the main street, Corso del Popolo, where traders offer clothes, shoes, handbags, household goods and much more – often more cheaply than in normal stores.

*Note: Long walks on uneven surfaces. The fish market is closed on Sundays, public holidays and in the afternoons.*

**Duration:** 1.5 hours

**Transport:** On foot

**Level of difficulty:** Active



# Arte Italiana

A world of artistic wonders opens up between shady colonnades and light-filled courtyards, The River Po connects cities where art is not just exhibited, but lived – with dignity, depth and Italian “grazia”.



# Three things.

about Italian art that will inspire you.

## The city of palaces

Mantua is a stage of the Renaissance: stately rooms, ceiling paintings by Mantegna, tranquil monastery gardens – here, the thoughts and feelings of an entire era become tangible. The city seems like a work of art history in stone.

## UNESCO city with spirit

The walled city of Ferrara was once a pioneer of urban planning and a center of the avant-garde. As the first modern city of the Renaissance, it was declared a UNESCO World Heritage Site – a milestone in the history of European urban planning. Today, you can experience an impressive blend of cultural heritage, student life and contemporary art. Between wide avenues, a medieval fortress and lively squares, Ferrara feels like a skillful mix of past and present – open, cultivated, and full of atmosphere.

## The art of the moment

In Venice, every alleyway becomes a gallery, every square a stage. Between Baroque churches, modern exhibitions and the world-famous Biennale, visitors are presented with a world that celebrates art in every form.





# In the footsteps of Italian masters

## **Day 1 – Venice:**

Benvenuti a bordo e benvenuti in Italia! After your arrival, settle into your cabin or suite and soak up the special atmosphere on board. Enjoy your first evening in the lagoon city while your anticipation of the adventures ahead of you grows.

## **Day 2 - Venice & Mazzorbo:**

You can start your day with a journey into Venice's glorious past. On a guided tour through the magnificent Doge's Palace, you'll follow the traces of the power and prestige of the Serenissima. Would you rather explore the city on your own? Our tip is to just go with the flow, because there's a new highlight around nearly every corner. In the evening, it's time to cast off in the direction of Mazzorbo.

## **Day 3 - Mazzorbo & Taglio di Po:**

We've put together an exciting – optional – program for you today as well. In the morning, discover the tranquil town of Torcello with its early medieval basilica, and experience the art of glassblowing up close in Murano. Another great option is a stroll through the colorful alleyways of Burano, where a visit to Merletti Martina Vidal provides an insight into the fine art of lace making. We'll arrive in Taglio di Po in the evening.

## **Day 4 - Taglio di Po & Polesella:**

Today, our journey takes you to the natural paradise of the Po Delta, a unique UNESCO Biosphere Reserve, where countless waterways, lagoons and canals intertwine to create an enchanting landscape. Numerous bird species

– from elegant herons to bright pink flamingos – find their habitat between reed belts and small islands. Why not join us for a fine wine tasting or a visit to Villa Ca' Zen?

**Day 5 - Polesella & Revere:**

A day on the river is on the agenda today if you wish. Or would you rather explore Verona? That would also be an option. Join us in a city where art and history are omnipresent, and medieval squares and Roman relics make for an unforgettable day. Alternatively, you can explore the Renaissance city of Ferrara, which will impress you with its magnificent palazzi and the history of the Este dynasty. You'll return to the ship in Revere in the late afternoon.

**Day 6 – Boretto:**

Have you ever heard of Boretto? This small town on the banks of the River Po is nestled in the gentle river landscape of Emilia-Romagna and exudes a tranquil, almost timeless charm. Here, where life has been guided by the rhythm of the water for centuries, history, river trade and the Italian way of life converge.

**Day 7 – Cremona:**

Welcome to Cremona! This Lombard city welcomes you with its long tradition of violin making, which dates back to the 16th century. Amidst workshops and museums, immerse yourself in the world of famous violin makers and sense the spirit of Stradivari and others like him.

**Day 8 – Cremona:**

Our journey ends with our last breakfast together – but the memories of days full of art, culture and culinary highlights will remain with you.

\* The trip starts in Venice and continues to Cremona, or alternatively, starts in Cremona with a similar itinerary.

VIVA UNIQUE   7 Nights   UNIQ04/05			
October		01.10. - 08.10.2027	
		**08.10. - 15.10.2027	
		15.10. - 22.10.2027	
		** 22.10. - 29.10.2027	
Day	Port	Arrival	Departure
1	Venice	-	-
2	Venice	-	Afternoon
	Mazzorbo	Evening	-
3	Mazzorbo	-	Noon
	Taglio di Po	Evening	-
4	Taglio di Po	-	Noon
	Polesella	Afternoon	-
5	Polesella	-	Morning
	Revere	Afternoon	-
6	Boretto	Ganztägig	
7	Cremona	Morning	-
8	Cremona	-*	-

Subject to change without notice. \*Disembarkation after breakfast. \*\*Travel date with opposite course

All prices can be found in our price tables on pages 66-67.

**Venice – Signature Excursion**  
(included for all guests)

# On the trail of Venice's power and prestige

Your tour of discovery commences in one of Venice's most famous squares. Surrounded by magnificent buildings, you will learn more about the city's history before admiring the Biblioteca Marciana, the elegant Loggetta of Sansovino, the bell and clock tower with its bronze Moors, and the two wings of the Procuratie.

Then the gate to the Doge's Palace opens – once the residence of the rulers of Venice and a masterpiece of Gothic architecture. Climb the magnificent Golden Staircase, stand before paintings by Tintoretto and Veronese, and sense the splendor of times gone by in the Great Council Chamber. Finally, you will cross the legendary Bridge of Sighs, from which you can look down upon the old prison – and understand why it is still a place steeped in legend and romance to this day.

*Note: More than 100 steps, mostly on foot. Bag drop-off required.*

**Duration:** 3 hours

**Transport:** On foot

**Level of difficulty:** Active





## Torcello & Murano:

# Torcello & Murano

Start your boat tour through the northern lagoon of Venice –in picturesque Burano, famous for its brightly colored houses and fine lace embroidery. Continue to the peaceful island of Torcello, one of the oldest inhabited places on the lagoon. Here, you’ll stroll along idyllic canals, pass the legendary Throne of Attila and the charming Ponte del Diavolo, before visiting the impressive Cathedral of Santa Maria Assunta with its splendid Byzantine mosaics.

The tour concludes with a visit to Murano, world-famous for its centuries-old glassmaking tradition. In an historic glass factory, you’ll experience at first hand how a master glassblower shapes glowing crystal glass into elegant works of art, and –afterwards, you’ll have time to discover special pieces and souvenirs in the showroom.

*Note: This excursion involves walking on uneven surfaces and getting in and out of a boat several times. Comfortable shoes are recommended. Seating is available in the glass factory.*

**Duration: 3 hours**

**Transport: Boat & on foot**

**Level of difficulty: Active**

*Bienvenue en France*





# More than a journey

A rendezvous on the Seine

Welcome to season two, VIVA BEYOND! Our first boutique ship will once again be cruising the beautiful River Seine in the heart of France in 2027. This elegant ship combines modern comfort with the charm and sophistication of the French lifestyle, and once again invites you on a journey of enjoyment and relaxation.

With a length of 110 meters, our VIVA BEYOND offers space for 112 guests in 56 cabins, half of which are spacious suites up to 30 m<sup>2</sup> in size.



Subject to change without notice.

The spacious treatment area features a modern fitness room for exercise activities on board, as well as soothing massages and wellness treatments. The spacious sun deck with pool invites you to relax and rewards you with breathtaking views of the varying landscape along the Seine.

Another highlight: three restaurants – including the exclusive fine dining restaurant MOMENTS – a stylish bar in the Panorama Lounge, and VIVA's Brasserie, which showcases French culture on your plate. From oysters to seafood, delicious Camembert –and fine Crémant or Champagne, here you'll find everything your heart desires.



# David Goerne's signature

## **Magical times in MOMENTS**

Allow yourself to be seduced by a first-class fine dining experience on board the VIVA BEYOND. In our elegant MOMENTS, you will enjoy culinary masterpieces by Michelin-starred chef David Goerne – developed exclusively for VIVA Boutique. Years ago, the Hamburg native moved to France, where he has been conjuring up the finest surprise menus in his restaurant G.a. in the Manoir de Rétival above the Seine in the picturesque town of Caudebec-en-Caux since 2009.

In 2016, David became the first German in France to be awarded a Michelin Star and since 2020, a Green Star for sustainability.



With passion, creativity, character, and a deep connection to the region, David Goerne composes gourmet menus that combine French cuisine with a cosmopolitan outlook.

On board the VIVA BEYOND, this special concept is brought to life on the water: a gourmet menu at Michelin star level, inspired by the exciting region of Normandy and interpreted with modern lightness. Whether gently cooked fish fillets, subtly seasoned vegetables, or aromatic meat specialties – every dish bears the signature of chef David Goerne.

MOMENTS is stylishly located at the stern of the Diamond Deck and offers an intimate ambience overlooking the passing river landscape of the Seine. This is where the elegance of our VIVA Boutique ship meets David's culinary brilliance – for moments of enjoyment that will live long in your memory.





# Indulgence with a French accent

Between market stalls, fromageries and fine wine cellars, the Seine region tells a culinary love story. It's about quality, time and the knowledge that food is more than just a meal – it's an expression of culture.



# Three things.

about French cuisine  
that will inspire you.

## **Taste of the terroir**

Whether oysters in Honfleur, Camembert from the Pays d'Auge or cider from Normandy – Normandy produces unique products shaped by its climate, soil and craftsmanship. They not only taste good, but also tell entire stories. Join us to discover the people behind the products.

## **Market & food culture**

Weekly markets are the social stages of cities—colorful, loud and lively. Here, visitors can experience how shopping becomes an act of pleasure and recipes are passed on through conversation. The scent of fresh baguettes, seafood and mature Camembert wafts through the air, while vendors tout their wares with cordial equanimity — an authentic insight into the region's culinary soul.

## **Land of stars**

Normandy and Paris are home to some of France's most renowned Michelin-starred chefs — from traditionally minded masters perfecting regional classics to innovative talents reinterpreting French cuisine. In Normandy, the treasures of the sea and the freshness of the regional markets are reflected in refined dishes, while in Paris, haute cuisine and the creative avant-garde go hand in hand. Whether a tender fish fillet with creamy beurre blanc, a delicate tarte tatin, or a surprisingly modern tasting menu — every plate is an artistic expression of French culinary culture.





# Enjoyment on the Seine

## **Day 1 – Paris:**

Bonjour à Paris! Your journey begins in the French capital, where pleasure and joie de vivre are at home. Sit back, enjoy your first few hours on board and get in the mood for the culinary experiences to come with a fine dinner. In the evening, it's time to set off westward on the Seine.

## **Day 2 – Les Andelys & Rouen:**

You will reach Les Andelys in the morning. After a photo stop at the imposing Château Gaillard, you'll visit a local apple farm – an authentic encounter with the flavors of Normandy and our signature excursion, which is included for all guests. Back on board, a sweet highlight awaits you: high tea with a demonstration of how to make macarons by our pastry chef. Meanwhile, the VIVA BEYOND is already placidly making its way towards Rouen.

## **Day 3 – Rouen & Caudebec-en-Caux:**

Rouen welcomes you with impressive half-timbered houses, a charming old town and enticing aromas. On an optional historical walking tour, you'll not only discover the city but also regional delicacies – from tangy cheese to aromatic beer. Alternatively, you can visit the lively market, sample fresh specialties and allow yourself to drift through the hustle and bustle.

In the afternoon, you'll arrive in Caudebec-en-Caux. Guests of the Beyond Suites can enjoy an exclusive evening at the Maison Retival by Michelin-starred chef David Goerne or at the Auberge des Ruines in Jumièges – a feast for the senses.

#### Day 4 – Le Havre:

Today, culture is combined with culinary delights. In the morning, you can explore Le Havre on your own or sample freshly baked crêpes in a maritime atmosphere on one of our optional excursions to Honfleur. In the afternoon, we'll head to Deauville, where the finest seafood awaits you in the atmosphere of an elegant seaside resort.

#### Day 5 – Le Havre:

If you wish, you can join us today for an excursion to charming Étretat with its luminous chalk cliffs. Perfect for going for a walk accompanied by a sea breeze! Afterwards, we'll continue along the coast to Fécamp to the splendid –Benedictine Palace – a unique place where art, architecture and traditional liqueur production come together. The ship departs at midday.

#### Day 6 – Vernon:

Discover Monet's garden in Giverny – a place that inspires artists and geniuses alike.

#### Day 7 – Paris:

Back in Paris, the full charisma of this unique city awaits you once again. Stroll along its boulevards, treat yourself to a delicious –, typically French croissant or be captivated by its glittering lights when evening comes.

#### Day 8 – Paris:

After a final breakfast on board, your culinary journey comes to an end – full of memories of fine flavors, fine wines and precious moments as enjoyable as France itself.

VIVA BEYOND   7 Nights   BEYO15			
May		12.05. - 19.05.2027	19.05. - 26.05.2027
June		23.06. - 30.06.2027	30.06. - 07.07.2027
September		29.09. - 06.10.2027	
October		06.10. - 13.10.2027	27.10. - 03.11.2027
Day	Port	Arrival	Departure
1	Paris	-	-
2	Les Andelys	09:30	15:30
	Rouen	20:30	-
3	Rouen	-	12:00
	Caudebec	16:00	23:00
4	Le Havre	05:00	-
5	Le Havre	-	13:00
6	Vernon	06:00	13:30
7	Paris	02:00	-
8	Paris	-*	-

Subject to change without notice. \*Disembarkation after breakfast

All prices can be found in our price tables on pages 68-71.

**Le Havre:**

# Honfleur for connoisseurs

## **Crêpes & culture**

Experience the incomparable charm of Honfleur – a jewel on the Normandy coast that has inspired artists and travelers alike for centuries. Between gently winding cobbled streets and colorful half-timbered houses, a backdrop unfolds that seems to have sprung from a painting.

You can feel the maritime soul of the place at the historic harbor, where the light and atmosphere inspired the Impressionists. The extraordinary wooden church of Sainte-Catherine, a masterpiece of craftsmanship, tells its own story. Afterwards, enjoy a delicious crêpe and let yourself be carried away by the relaxed lifestyle – perhaps browsing the small boutiques and galleries that make Honfleur so unique.

**Duration:** 4 hours

**Transport:** Bus & on foot

**Level of difficulty:** Challenging





**Rouen:**

# Culinary voyage of discovery

**through the old town**

Look forward to Rouen, the proud capital of Normandy, where medieval charm meets modern living. Masterpieces such as the imposing Notre Dame Cathedral, the historic Gros Horloge and the Church of Joan of Arc await you between narrow streets and ornate half-timbered houses. The crowning glory is an exceptional moment of enjoyment in the former Church of Saint-Nicaise. Now flourishing again as a creative brewery, you'll learn fascinating facts about the traditional art of brewing and the building's rebirth in its new function. During an exclusive tasting of brewed beers, you'll enjoy not only exquisite flavors, but also the inspiring atmosphere of a place where history meets modernity.

**Duration:** 4 hours

**Transport:** On foot

**Level of difficulty:** Challenging



# Style. Soul. Savoir vivre.

Between tradition and zeitgeist, a culture unfolds along the Seine that is deeply rooted yet constantly in flux. Here, everyday life becomes a stylistic device and life itself becomes an art-form – nonchalant, charming and full of esprit.



# Three things.

about French culture and lifestyle that will inspire you.

## **The creative metropolis**

In Paris, the past and the avant-garde come together in a unique way. Between the magnificent salons of major haute couture houses such as Chanel and Dior and the creative studios of young designers, trends emerge that shape the world of fashion – far beyond the country's borders. Elegant boutiques, exclusive perfumeries and innovative concept stores combine fashion, art and lifestyle. As you stroll through the streets, you'll discover not only fashion inspiration, but also literary treasures in small bookstores – and experience Paris as a melting pot of style, culture and creativity.

## **Old France**

Half-timbered houses, Gothic churches and romantic harbor districts – in Rouen and Honfleur, time seems to go by more slowly. These towns tell a story with every cobblestone, yet are simultaneously vibrant and proud of their local identity. A visit is an absolute must!

## **The art of living along the banks**

Whether enjoying a café au lait on the quayside while fishing boats dock in the harbor, or at a village festival with live music playing through the alleyways, everyday life in France thrives on the small rituals that make it so special. These are the spontaneous encounters at the weekly market, the shared toast with a glass of wine in the evening sun, or the scent of fresh baguette wafting through the streets. Everywhere, guests feel the profound sense of beauty in simplicity – in lovingly decorated café tables, in the relaxed manner of the people, in the joy of good food and stimulating conversations.





# To the rhythm of the Seine

## **Day 1 – Paris:**

Welcome aboard! Your journey begins in the City of Love. Enjoy the relaxed atmosphere on board, raise a glass of champagne – and get in the mood for an unforgettable week. In the evening, it's time to cast off – and Paris, with its millions of lights, slowly disappears behind you.

## **Day 2 – La Roche-Guyon & Rouen:**

In the early morning, you'll arrive in the picturesque town of La Roche-Guyon with its remarkable castle, which awaits your visit today. Our included signature excursion, „Voices of the Castle,“ will introduce you to the castle's history and take you back in time. After a tasting of the finest local delicacies, it's back on board — and not just for high tea, as the cruise continues towards Rouen at midday.

## **Day 3 – Rouen:**

Rouen – the „city of a hundred spires“ – welcomes you with its impressive cathedral and lively street cafés in its cozy old town. Use the time to explore Normandy's capital on your own – or accompany us on one of our varied excursions. How about a „monastic adventure“? Discover Normandy's spiritual and architectural heritage along the Abbey Route and visit the imposing abbeys of Jumièges and Saint-Wandrille.

Late in the evening, the VIVA BEYOND docks in Duclair, where guests of the Boutique Suites are invited to an exclusive dinner at the Auberge des Ruines or the Ma-noir de Rétival – a veritable moment of pleasure in a special ambience.

#### Day 4 – Le Havre:

The day begins in Le Havre. How about spending the morning exploring the city and visiting the impressive cliffs of Étretat? In the afternoon, our optional excursion takes you to picturesque Honfleur – an artistic jewel by the sea, with a maritime flair.

#### Day 5 – Les Andelys:

In the morning, you'll have the opportunity to visit Les Andelys with its mighty castle, Château Gaillard, or stroll through the small town. After lunch, a real highlight begins: our optional excursion to Monet's garden – perfect for nature lovers and anyone who wants to find out more about the talented artist.

#### Day 6 – Conflans & Paris:

A truly royal experience awaits you in Conflans. Discover the mysterious Gardens of Versailles\* with us. In the evening, you'll arrive in glittering Paris, where our festive gala dinner will round off the day in style.

#### Day 7 – Paris:

Experience the cultural vibrancy of the French capital – from the majestic Cathédrale Notre-Dame to the magnificent Opéra Garnier, a masterpiece of the Belle Époque. Stroll along the elegant boulevards, enjoy the charm of small cafés and boutiques, and be inspired by the French way of life.

#### Day 8 – Paris:

After a final breakfast on board, it's time to say goodbye – full of unforgettable impressions from a journey that wonderfully combines culture, enjoyment and this very special lifestyle.

\*If an optional excursion to the Palace of Versailles is not possible, an excursion to Chateau Chantilly will be offered.

VIVA BEYOND		7 Nights	BEYO13
March		31.03. - 07.04.2027	
April		07.04. - 14.04.2027	
		14.04. - 21.04.2027	
		21.04. - 28.04.2027	
May		26.05. - 02.06.2027	
June		02.06. - 09.06.2027	
July		21.07. - 28.07.2027	
		28.07. - 04.08.2027	
August		18.08. - 25.08.2027	
		25.08. - 01.09.2027	
September		15.09. - 22.09.2027	
		22.09. - 29.09.2027	
Day	Port	Arrival	Departure
1	Paris	-	20:00
2	La Roche Guyon	07:00	13:00
	Rouen	21:30	-
3	Rouen	-	19:00
	Duclair*	21:00	22:00
4	Le Havre	06:00	18:00
	Les Andelys	09:00	15:00
5	Vernon*	17:30	18:30
6	Conflans	00:30	13:30
	Paris	20:00	-
7	Paris	-	-
8	Paris	-**	-

Subject to change without notice. \*Ein- und Ausschiffung der Boutique Surie Gäste nach Ausflug. \*\*Disembarkation after breakfast

All prices can be found in our price tables on pages 68-71.

**Paris:**

# Love, Art & Lights

Experience Paris, the 'City of Lights,' on an exclusive panoramic tour that reveals the most iconic views of the French capital. Along the way, you'll encounter world-famous landmarks: the Place de la Concorde with its golden obelisk, the glorious Champs-Élysées, the majestic Arc de Triomphe and the golden dome of Les Invalides – both an architectural masterpiece and Napoleon's final resting place. The Eiffel Tower is not to be missed, of course. Its timeless silhouette has fascinated visitors from all over the world for more than a century. Between history, culture, and architectural splendor, Paris unfolds in all its elegance — an experience never to be forgotten.

**Duration:** 4 hours

**Transport:** Bus & on foot

**Level of difficulty:** Easy





**Vernon:**

## Monet's Garden

An excursion straight out of a painting – the charming village of Giverny in Normandy enchants visitors with its tranquility and timeless beauty – no wonder Claude Monet lived and worked here for over 40 years.

His personal paradise takes center stage: a lovingly designed garden, which he himself described as his „most beautiful masterpiece.“ The Japanese-inspired water garden in particular, with its water lily pond, weeping willows and lush flowers, inspired his world-famous „Nymphéas“ series.

Monet’s colorful house and studio will also open its doors, providing an authentic insight into the artist’s life. Afterwards, there will be time to stroll through the garden, enjoying the play of light or lingering by the pond.

**Duration:** 4 hours

**Transport:** Bus & on foot

**Level of difficulty:** Moderate



# Back to the beginnings

Art has found a special home between Paris and Normandy. The roots of Impressionism originated here – inspired by the changing light, the rhythm of the Seine and the brilliant colors of the landscape. Those who travel here experience art where it was created.



# Three things.

about French art  
that will inspire you.

## **A garden becomes a painting**

In Monet's garden at Giverny, art and nature merge to create a complete and harmonious experience. The famous water lily pond, the Japanese bridge and the lush floral splendor look like a living painting — enabling visitors to become part of the picture themselves.

## **Birthplace of modernism**

Impressionism began in the port city of Le Havre, which was modernized by the architect Auguste Perret after the Second World War. It was here that Claude Monet created his famous painting -"Impression, soleil levant" in 1872" – a work that gave the movement its name and transformed the art world. This spirit can still be felt today. At the Musée d'Art Moderne André Malraux, you'll encounter masterpieces by Monet, Boudin and Dufy, while the city's UNESCO-protected architecture –offers an exciting contrast between history and modernity.

## **Out and about in the Seine Valley**

Whether visiting the Musée d'Orsay in Paris, where the light-filled –halls house masterpieces by Monet, Renoir and Degas, or strolling through the winding artists' alleyways of Rouen, the legacy of Impressionism is evident at every turn along the Seine. The river landscapes, the special light and the picturesque places of the region once inspired artists such as Claude Monet, Alfred Sisley and Camille Pissarro to create paintings that revolutionized the art world. In small galleries, charming studios and museums by the wayside, you can find true treasures from this era that shouldn't be missed.





# From Monet to Modernism

## **Day 1 – Paris:**

Welcome to the city of art and lights! Your journey begins in the heart of Paris, where this very special atmosphere is palpable from the moment you board the ship. Enjoy the view of the Seine, explore the VIVA BEYOND and let your anticipation of a week dedicated to art grow.

## **Day 2 – Paris & Conflans:**

Early in the morning, it's time to cast off and say goodbye to Paris. By mid-day, you'll arrive in Conflans, the gateway to the charming Auvers-sur-Oise region – a place inextricably linked to Vincent van Gogh. On our signature excursion – included for all guests – stroll through the streets that he painted in the last months of his life and feel the magic that inspired so many artists here.

## **Day 3 – Rouen & Caudebec-en-Caux:**

The day on board gets off to an informative start - attend our introduction to Impressionism before an artistic exploration of Rouen. Half-timbered houses, narrow streets and the imposing cathedral – Monet captured this scenery in numerous paintings. You'll arrive in Caudebec-en-Caux in the afternoon. Guests staying in the Beyond Suites can look forward to a culinary highlight at the Maison Retival by Michelin-starred chef David Goerne or at the Michelin-starred restaurant Auberge des Ruines in Jumièges. Prepare to be amazed!

## **Day 4 – Le Havre:**

In the morning, Le Havre will delight you with its modern architecture and

a unique –collection of Impressionist works. In the afternoon, an exciting – optional – excursion takes you to the seaside resort of Étretat, famous for its dramatic cliffs and gardens, which have inspired many artists.

**Day 5 – Le Havre:**

In the morning, after a hearty breakfast, you can take a relaxing stroll along the promenade or visit the pretty fishing village of Honfleur before the ship sets sail for Vernon at noon. The rest of the day is then at your disposal on board. How about a drink on the sundeck, a soothing massage or delicious delicacies at our high tea? Our head pastry chef will demonstrate the art of macaron making and explain why these small almond cookies are also known as the queen of patisserie .

**Day 6 – Vernon:**

From Vernon, our optional excursion takes you to charming Giverny – home to Monet’s famous house and garden. Brilliant floral arrangements, the idyllic water lily pond and the inspiring Impressionist Museum make this day an unforgettable highlight. The evening culminates in our celebratory gala dinner on board, where you can round off the day in style.

**Day 7 – Paris:**

Back in Paris, a day full of art and the Parisian lifestyle awaits you. Discover cultural treasures, experience the city’s flair, and be enchanted by its unique blend of history and creativity. How about getting to know the City of Love from a “tortoise”? In a Citroën 2CV, you’ll drive through the picturesque alleyways of Montmartre and past the majestic Sacré -Coeur Basilica, which towers high above Paris and offers impressive panoramic views.

**Day 8 – Paris:**

After a final breakfast, your artistic journey on the Seine will come to an end – filled with impressions that will remain in your memory like a painting.

VIVA BEYOND		7 Nights		BEYO14
April		28.04. - 05.05.2027		
May		05.05. - 12.05.2027		
June		09.06. - 16.06.2027		
		16.06. - 23.06.2027		
July		07.07. - 14.07.2027		
		14.07. - 21.07.2027		
August		04.08. - 11.08.2027		
		11.08. - 18.08.2027		
September		01.09. - 08.09.2027		
		08.09. - 15.09.2027		
October		13.10. - 20.10.2027		
		20.10. - 27.10.2027		

Day	Port	Arrival	Departure
1	Paris	-	-
2	Paris	-	05:00
	Conflans	11:00	17:00
3	Rouen	06:00	12:00
	Caudebec	16:00	23:00
4	Le Havre	05:00	-
5	Le Havre	-	13:00
6	Vernon	06:00	18:00
7	Paris	06:00	-
8	Paris	-*	-

Subject to change without notice. \*Disembarkation after breakfast

All prices can be found in our price tables on pages 68-71.

**Le Havre:**

## *Panorama & modern art*

Experience the unique atmosphere of Le Havre, a city rebuilt after the war by the visionary architect Auguste Perret and now a UNESCO World Heritage Site. The striking silhouette of iconic concrete buildings, spacious boulevards and visionary urban planning lends this place a distinctive character.

A cultural highlight awaits you at the MuMa – the Musée d'Art Moderne André Malraux. The light-filled rooms reveal one of the most important collections of Impressionist and modern art in France. Masterpieces by Pissarro, Boudin, Sisley and other great artists bring the soft colors and unique moods of the Normandy coast to life – an experience for all the senses.

**Duration:** 4 hours

**Transport:** Bus & on foot

**Level of difficulty:** Moderate





**Rouen:**

# Brushstrokes of Rouen

## **An Impressionist walk**

Follow in the footsteps of Claude Monet and other Impressionist masters in Rouen – a city where history and art meld together in a fascinating way. The capital of Normandy boasts a vibrant atmosphere, magnificent facades and a special light that inspired artists from all over the world more than a hundred years ago. Stroll through narrow alleyways and across squares steeped in history — the very places where Monet set up his easel to paint his famous cathedral series. Listen to stories about his working methods, his inspirations and the significance of his works in the history of art. A walk along the Seine completes the experience — accompanied by stories about the Impressionist depictions of the harbor and the mellow reflections on the water.

**Duration:** 2 hours  
**Transport:** On foot  
**Level of difficulty:** Challenging

# Dates & Prices

VIVA UNIQUE



Cruise Title	ffrom	to	N	Code
<b>Maiden Voyage</b>	28.05.2027	04.06.2027	7	UNIQ01
<b>The flavors of Italy</b>	04.06.2027	11.06.2027	7	UNIQ02
<b>The flavors of Italy</b>	11.06.2027	18.06.2027	7	UNIQ02
<b>The flavors of Italy</b>	18.06.2027	25.06.2027	7	UNIQ02
<b>The flavors of Italy</b>	25.06.2027	02.07.2027	7	UNIQ02
<b>The flavors of Italy</b>	02.07.2027	09.07.2027	7	UNIQ02
<b>The flavors of Italy</b>	09.07.2027	16.07.2027	7	UNIQ02
<b>A journey through time and lagoon</b>	16.07.2027	23.07.2027	7	UNIQ03
<b>A journey through time and lagoon</b>	23.07.2027	30.07.2027	7	UNIQ03
<b>A journey through time and lagoon</b>	30.07.2027	06.08.2027	7	UNIQ03
<b>A journey through time and lagoon</b>	06.08.2027	13.08.2027	7	UNIQ03
<b>A journey through time and lagoon</b>	13.08.2027	20.08.2027	7	UNIQ03
<b>A journey through time and lagoon</b>	20.08.2027	27.08.2027	7	UNIQ03
<b>A journey through time and lagoon</b>	27.08.2027	03.09.2027	7	UNIQ03
<b>A journey through time and lagoon</b>	03.09.2027	10.09.2027	7	UNIQ03
<b>The flavors of Italy</b>	10.09.2027	17.09.2027	7	UNIQ02
<b>The flavors of Italy</b>	17.09.2027	24.09.2027	7	UNIQ02
<b>The flavors of Italy</b>	24.09.2027	01.10.2027	7	UNIQ02
<b>In the footsteps of Italian masters</b>	01.10.2027	08.10.2027	7	UNIQ04
<b>In the footsteps of Italian masters</b>	08.10.2027	15.10.2027	7	UNIQ05
<b>In the footsteps of Italian masters</b>	15.10.2027	22.10.2027	7	UNIQ04
<b>In the footsteps of Italian masters</b>	22.10.2027	29.10.2027	7	UNIQ05



# Dates & Prices

VIVA BEYOND



Cruise Title	from	to	N	Page
To the rhythm of the Seine	31.03.2027	07.04.2027	7	BEYO13
To the rhythm of the Seine	07.04.2027	14.04.2027	7	BEYO13
To the rhythm of the Seine	14.04.2027	21.04.2027	7	BEYO13
To the rhythm of the Seine	21.04.2027	28.04.2027	7	BEYO13
From Monetl to Modernism	28.04.2027	05.05.2027	7	BEYO14
From Monetl to Modernism	05.05.2027	12.05.2027	7	BEYO14
Enjoyment on the Seine	12.05.2027	19.05.2027	7	BEYO15
Enjoyment on the Seine	19.05.2027	26.05.2027	7	BEYO15
To the rhythm of the Seine	26.05.2027	02.06.2027	7	BEYO13
To the rhythm of the Seine	02.06.2027	09.06.2027	7	BEYO13
From Monetl to Modernism	09.06.2027	16.06.2027	7	BEYO14
From Monetl to Modernism	16.06.2027	23.06.2027	7	BEYO14
Enjoyment on the Seine	23.06.2027	30.06.2027	7	BEYO15
Enjoyment on the Seine	30.06.2027	07.07.2027	7	BEYO15
From Monetl to Modernism	07.07.2027	14.07.2027	7	BEYO14
From Monetl to Modernism	14.07.2027	21.07.2027	7	BEYO14
To the rhythm of the Seine	21.07.2027	28.07.2027	7	BEYO13
To the rhythm of the Seine	28.07.2027	04.08.2027	7	BEYO13
From Monetl to Modernism	04.08.2027	11.08.2027	7	BEYO14
From Monetl to Modernism	11.08.2027	18.08.2027	7	BEYO14
To the rhythm of the Seine	18.08.2027	25.08.2027	7	BEYO13
To the rhythm of the Seine	25.08.2027	01.09.2027	7	BEYO13
From Monetl to Modernism	01.09.2027	08.09.2027	7	BEYO14
From Monetl to Modernism	08.09.2027	15.09.2027	7	BEYO14

VIVA All-Inclusive is already included in the cruise price. Cabins on Ruby and Diamond Deck with French balcony. Window (cannot be opened) in Double Cabin on Emerald Deck. Single cabin supplement: 50% (May-September), Suites 100% - limited allotment. Child discount: 0 to 3 years: 100%, 4 to 10 years: 50%, 11 to 15 years: 30%.

<b>Emerald Deck</b>	<b>Ruby Deck</b>			<b>Diamond Deck</b>			<b>Page</b>
<b>Double Cabin (15 m<sup>2</sup>)</b>	<b>Double Cabin (15 m<sup>2</sup>)</b>	<b>Junior Suite (18 m<sup>2</sup>)</b>	<b>Suite (22,5 m<sup>2</sup>)</b>	<b>Double Cabin (15 m<sup>2</sup>)</b>	<b>Junior Suite (18 m<sup>2</sup>)</b>	<b>Beyond Suite (30 m<sup>2</sup>)</b>	
2.195 € p.P.	2.695 € p.P.	3.150 € p.P.	3.695 € p.P.	3.050 € p.P.	3.450 € p.P.	4.395 € p.P.	54
2.195 € p.P.	2.695 € p.P.	3.150 € p.P.	3.695 € p.P.	3.050 € p.P.	3.450 € p.P.	4.395 € p.P.	54
2.195 € p.P.	2.695 € p.P.	3.150 € p.P.	3.695 € p.P.	3.050 € p.P.	3.450 € p.P.	4.395 € p.P.	54
2.195 € p.P.	2.695 € p.P.	3.150 € p.P.	3.695 € p.P.	3.050 € p.P.	3.450 € p.P.	4.395 € p.P.	54
2.195 € p.P.	2.695 € p.P.	3.150 € p.P.	3.695 € p.P.	3.050 € p.P.	3.450 € p.P.	4.395 € p.P.	60
2.195 € p.P.	2.695 € p.P.	3.150 € p.P.	3.695 € p.P.	3.050 € p.P.	3.450 € p.P.	4.395 € p.P.	60
2.195 € p.P.	2.695 € p.P.	3.150 € p.P.	3.695 € p.P.	3.050 € p.P.	3.450 € p.P.	4.395 € p.P.	48
2.195 € p.P.	2.695 € p.P.	3.150 € p.P.	3.695 € p.P.	3.050 € p.P.	3.450 € p.P.	4.395 € p.P.	48
2.195 € p.P.	2.695 € p.P.	3.150 € p.P.	3.695 € p.P.	3.050 € p.P.	3.450 € p.P.	4.395 € p.P.	54
2.195 € p.P.	2.695 € p.P.	3.150 € p.P.	3.695 € p.P.	3.050 € p.P.	3.450 € p.P.	4.395 € p.P.	54
2.195 € p.P.	2.695 € p.P.	3.150 € p.P.	3.695 € p.P.	3.050 € p.P.	3.450 € p.P.	4.395 € p.P.	60
2.195 € p.P.	2.695 € p.P.	3.150 € p.P.	3.695 € p.P.	3.050 € p.P.	3.450 € p.P.	4.395 € p.P.	60
2.195 € p.P.	2.695 € p.P.	3.150 € p.P.	3.695 € p.P.	3.050 € p.P.	3.450 € p.P.	4.395 € p.P.	48
2.195 € p.P.	2.695 € p.P.	3.150 € p.P.	3.695 € p.P.	3.050 € p.P.	3.450 € p.P.	4.395 € p.P.	48
2.195 € p.P.	2.695 € p.P.	3.150 € p.P.	3.695 € p.P.	3.050 € p.P.	3.450 € p.P.	4.395 € p.P.	60
2.195 € p.P.	2.695 € p.P.	3.150 € p.P.	3.695 € p.P.	3.050 € p.P.	3.450 € p.P.	4.395 € p.P.	60
2.195 € p.P.	2.695 € p.P.	3.150 € p.P.	3.695 € p.P.	3.050 € p.P.	3.450 € p.P.	4.395 € p.P.	54
2.195 € p.P.	2.695 € p.P.	3.150 € p.P.	3.695 € p.P.	3.050 € p.P.	3.450 € p.P.	4.395 € p.P.	54
2.195 € p.P.	2.695 € p.P.	3.150 € p.P.	3.695 € p.P.	3.050 € p.P.	3.450 € p.P.	4.395 € p.P.	60
2.195 € p.P.	2.695 € p.P.	3.150 € p.P.	3.695 € p.P.	3.050 € p.P.	3.450 € p.P.	4.395 € p.P.	60
2.195 € p.P.	2.695 € p.P.	3.150 € p.P.	3.695 € p.P.	3.050 € p.P.	3.450 € p.P.	4.395 € p.P.	54
2.195 € p.P.	2.695 € p.P.	3.150 € p.P.	3.695 € p.P.	3.050 € p.P.	3.450 € p.P.	4.395 € p.P.	54
2.195 € p.P.	2.695 € p.P.	3.150 € p.P.	3.695 € p.P.	3.050 € p.P.	3.450 € p.P.	4.395 € p.P.	60
2.195 € p.P.	2.695 € p.P.	3.150 € p.P.	3.695 € p.P.	3.050 € p.P.	3.450 € p.P.	4.395 € p.P.	60

# Dates & Prices

VIVA BEYOND

Cruise Title	from	to	N	Code
<b>To the rhythm of the Seine</b>	15.09.2027	22.09.2027	7	BEYO13
<b>To the rhythm of the Seine</b>	22.09.2027	29.09.2027	7	BEYO13
<b>Enjoyment on the Seine</b>	29.09.2027	06.10.2027	7	BEYO15
<b>Enjoyment on the Seine</b>	06.10.2027	13.10.2027	7	BEYO15
<b>From Monetl to Modernism</b>	13.10.2027	20.10.2027	7	BEYO14
<b>From Monetl to Modernism</b>	20.10.2027	27.10.2027	7	BEYO14
<b>Enjoyment on the Seine</b>	27.10.2027	03.11.2027	7	BEYO15














VIVA All-Inclusive is already included in the cruise price. Cabins on Ruby and Diamond Deck with French balcony. Window (cannot be opened) in Double Cabin on Emerald Deck. Single cabin supplement: 50% (May-September), Suites 100% - limited allotment. Child discount: 0 to 3 years: 100%, 4 to 10 years: 50%, 11 to 15 years: 30%.

<b>Emerald Deck</b>	<b>Ruby Deck</b>			<b>Diamond Deck</b>			<b>Page</b>
Double Cabin (15 m <sup>2</sup> )	Double Cabin (15 m <sup>2</sup> )	Junior Suite (18 m <sup>2</sup> )	Suite (22,5 m <sup>2</sup> )	Double Cabin (15 m <sup>2</sup> )	Junior Suite (18 m <sup>2</sup> )	Beyond Suite (30 m <sup>2</sup> )	
2.195 € p.P.	2.695 € p.P.	3.150 € p.P.	3.695 € p.P.	3.050 € p.P.	3.450 € p.P.	4.395 € p.P.	54
2.195 € p.P.	2.695 € p.P.	3.150 € p.P.	3.695 € p.P.	3.050 € p.P.	3.450 € p.P.	4.395 € p.P.	54
2.195 € p.P.	2.695 € p.P.	3.150 € p.P.	3.695 € p.P.	3.050 € p.P.	3.450 € p.P.	4.395 € p.P.	48
2.195 € p.P.	2.695 € p.P.	3.150 € p.P.	3.695 € p.P.	3.050 € p.P.	3.450 € p.P.	4.395 € p.P.	48
2.195 € p.P.	2.695 € p.P.	3.150 € p.P.	3.695 € p.P.	3.050 € p.P.	3.450 € p.P.	4.395 € p.P.	60
2.195 € p.P.	2.695 € p.P.	3.150 € p.P.	3.695 € p.P.	3.050 € p.P.	3.450 € p.P.	4.395 € p.P.	60
2.195 € p.P.	2.695 € p.P.	3.150 € p.P.	3.695 € p.P.	3.050 € p.P.	3.450 € p.P.	4.395 € p.P.	48






# Deck plan - VIVA UNIQUE

## Key

-  Entrance
-  Elevator
-  Reception
-  RIVERSIDE Restaurant
-  VIVA's Trattoria
-  MOMENTS Restaurant

-  Panorama Salon
-  Pool
-  Fitness
-  Massage
-  Restrooms

-  Kitchen
-  Wheelhouse
-  Crew

-  Double Cabin<sup>1</sup>
-  Double Cabin<sup>2</sup>
-  Unique Suite<sup>1</sup>
-  Suite<sup>1</sup>
-  Junior Suite<sup>1</sup>

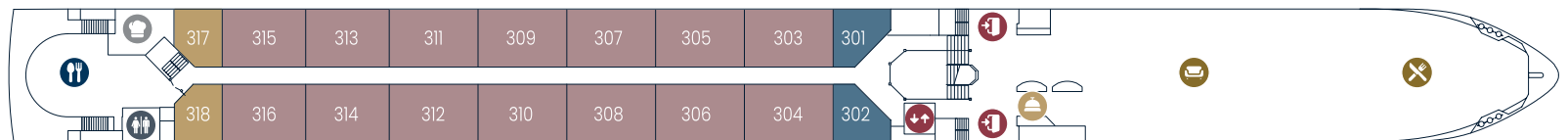
1) French Balcony

2) Fixed Window

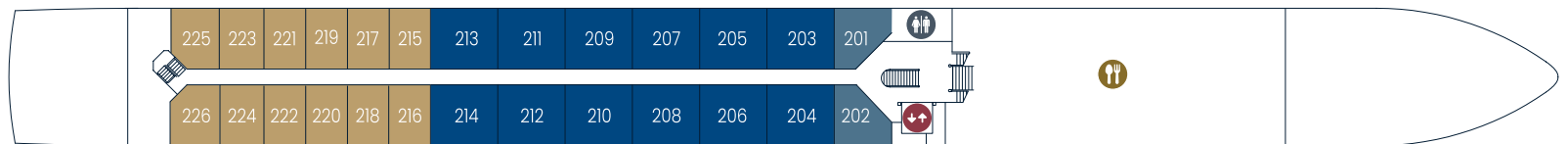
## Sonnendeck



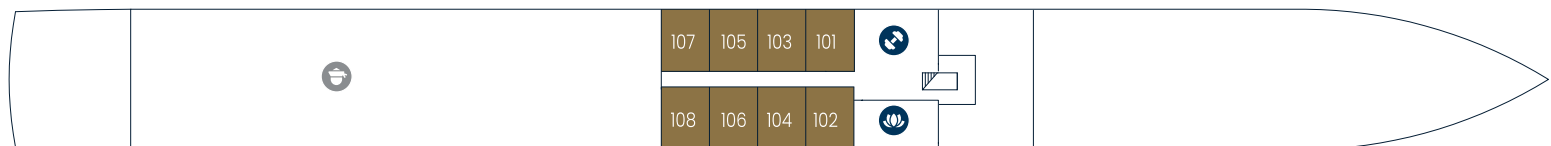
## Diamond Deck No. 300



## Ruby Deck No. 200








## Emerald Deck No. 100








# Deck plan - VIVA BEYOND

## Key

-  Entrance
-  Elevator
-  Reception
-  RIVERSIDE Restaurant
-  VIVA's Brasserie
-  MOMENTS Restaurant

-  Panorama Salon
-  Pool
-  Fitness
-  Massage
-  Restrooms

-  Kitchen
-  Wheelhouse
-  Crew

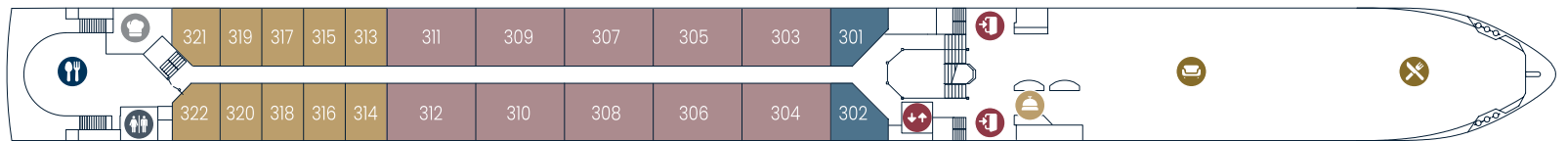
-  Double Cabin<sup>1</sup>
-  Double Cabin<sup>2</sup>
-  Beyond Suite<sup>1</sup>
-  Suite<sup>1</sup>
-  Junior Suite<sup>1</sup>

1) French Balcony  
2) Fixed Window

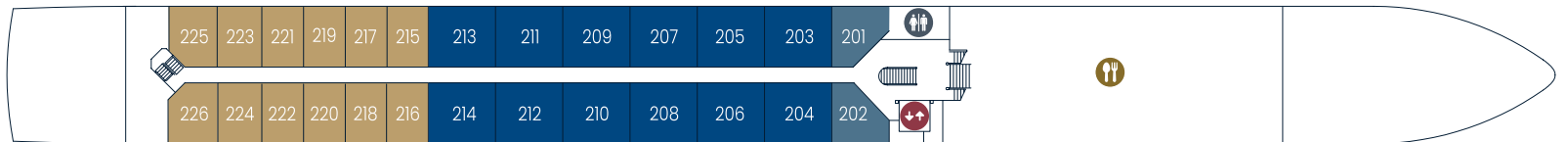
## Sun Deck



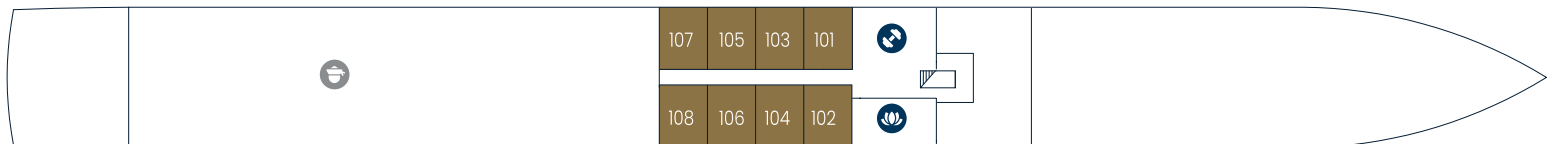
## Diamond Deck No. 300



## Ruby Deck No. 200



## Emerald Deck No. 100



# My Winter- highlight

## Champagne meets Franciacorta



For me, Paris and Venice are two of the most beautiful cities in the world. Both have their very own allure: Paris with its boulevards, cafés, and particular lifestyle; Venice with its countless canals, great cuisine and that magic everyone must experience at least once.

In November 2027, you can now experience my two favorite cities in one trip. In the morning, start the day with a croissant on the sundeck, stroll along the Seine, marvel at the Eiffel Tower and savor French cuisine to the full on board in the evening. Then it's off directly to Venice by air – for another four days, right in the heart of the lagoon city. Gondola rides, winding alleyways, hidden squares and the unforgettable view from St. Mark's Square round off this experience.

For me, this combination is simply perfect: two world cities, each with its own unique character, yet harmoniously combined in one trip. Thanks to our ships, you not only have an all-inclusive experience on board, but also, you always have the best view you could wish for – be it of the wonderful Seine or the unique Venetian lagoon.

I'm really looking forward to it – maybe we'll even share this special moment together.





**From France to Italy: two ships, two countries and two world cities – united in one extraordinary journey.**

Start your river cruise with „Paris Intensive“: three nights aboard –our VIVA BEYOND in the City of Love await you – with time for all the moments, great and small, that make the French capital so unique. Afterwards, you’ll fly to Italy and immerse yourself in „Venice Intensive.“ You’ll spend three nights on our VIVA UNIQUE, right in the heart of the lagoon city with its incomparable charm.

Enjoy our VIVA All-Inclusive experience and let yourself –be pampered completely. We promise that you’ll rarely have experienced Paris and Venice in such a relaxed way and from such a special perspective. Further information is available from your favorite travel agency, or visit [www.viva-cruises.com](http://www.viva-cruises.com).



**VIVA Boutique expert Angelika Wilhelm:** „I look forward to planning your trip with you.“





## General Terms and Conditions<sup>1</sup>

### 1. Conclusion of package travel contract / liability for fellow passengers

1.1 The following applies to all bookings through any channel:

- a) The offer underlying the contract is based on the travel proposal and supplementary information provided by VIVA Cruises for the respective package travel (hereinafter "Package Tour", "Tour" or "Package"), provided that these are available to the customer at the time of booking.
- b) The customer shall be responsible for all contractual obligations of fellow passengers for whom he<sup>2</sup> makes the booking, in the same manner as for his own to the extent that he has assumed this obligation in an express and separate statement.
- c) If the content of the notice of acceptance from VIVA Cruises deviates from the content of the booking, VIVA Cruises is deemed to have made a new offer, by which VIVA Cruises is bound for a period of ten days. The contract is concluded on the basis of this new offer provided that VIVA Cruises has pointed out the changes with respect to the new offer and complied with its pre-contractual obligation to provide information and if the customer declares his acceptance thereof to VIVA Cruises within the aforementioned binding period by express statement or by effecting the down payment.
- d) Travel agents (e.g. tourist agencies) and service providers (e.g. carriers) are not authorized to make agreements, provide information or give assurances which alter the agreed content of the Package Travel Contract, go beyond the services contractually promised by VIVA Cruises or contradict the travel proposal.
- e) VIVA Cruises notifies the customer of his rights under data privacy laws on the separate data privacy information sheets and asks him to take note of them.

1.2 The following applies to bookings made orally, by telephone, in writing, by email, text message or fax:

- a) With his booking (travel registration) the customer submits a binding offer to VIVA Cruises for the conclusion of the Package Travel Contract ("Contract" or "Package Travel Contract").
- b) The Contract is concluded upon receipt of the booking confirmation (notice of acceptance) by VIVA Cruises. It does not require any particular form. Upon or immediately after conclusion of the Contract, VIVA Cruises will send the customer a travel confirmation in writing or in text form.

1.3 The following applies with regard to the conclusion of the Contract to bookings by way of electronic business transactions (e.g. Internet, apps, telemedia<sup>3</sup>):

- a) The process of online booking is explained to the customer on the respective application.
- b) The customer has the option to make corrections (with explanations provided of how to use this option) for correcting his entries, deleting or resetting the entire booking form.
- c) The contractual languages offered for online booking are specified.
- d) If the text of the Contract is stored by VIVA Cruises, the customer will be informed accordingly, including the possibility of later retrieval of the text of the Contract.
- e) By pressing the button "booking subject to payment", the customer submits a binding offer to VIVA Cruises for the conclusion of the Package Travel Contract.
- f) The customer will immediately receive confirmation of receipt of his booking (travel registration) by electronic means (confirmation of receipt).

g) The transmission of the booking (travel registration) by pressing the button "booking subject to payment" does not establish a claim of the customer for the conclusion of a Package Travel Contract in accordance with his booking (travel registration). The Contract is concluded upon receipt of the booking confirmation from VIVA Cruises by the customer provided on a permanent data medium.

h) If the booking is confirmed immediately after pressing the button "booking subject to payment" by a display of the booking confirmation directly on the screen, then the Package Travel Contract has been concluded with the display of this booking confirmation. In this case, there is no need for an interim notification of the receipt of the booking according to lit. f) above, provided that the customer is offered the option to save the booking confirmation on a permanent data medium and to print it. However, the binding nature of the Package Travel Contract does not depend on the customer actually using these options for saving or printing the confirmation.

1.4 VIVA Cruises points out that according to the law (Sections 312 Paragraph 7, 312g Paragraph 2 Sentence 1 No. 9 German Civil Code (Bürgerliches Gesetzbuch; "BGB")) package travel contracts pursuant to Sections 651a and 651c BGB entered into as distance contracts (letters, catalogues, telephone calls, faxes, email, text messages sent by cell phone as well as radio, telemedia and online services) are not subject to the customer's right of withdrawal from the Contract but only to the customer's statutory rights of cancellation and termination, in particular the right of cancellation pursuant to section 651h BGB (see also Clause 5 in this respect). There is a right of withdrawal, however, if the contract for travel services according to Section 651a BGB was entered into outside business premises, unless the oral negotiations, on which the conclusion of the contract is based, were conducted on the basis of a prior order of the consumer; in that latter case, the right of withdrawal does not apply.

### 2. Payment

2.1 VIVA Cruises has insolvency insurance (customer finance guarantor contract) with tourVERS to cover the travel price to be paid by the customer. A guarantee certificate will be attached to the travel confirmation, to the copy of the Contract or their back. VIVA Cruises and travel agents may only demand or accept payments on account of the travel price before the end of the Package Tour if an effective customer finance guarantor contract is in place and the customer has been provided with tourVERS's name and contact details in a clear and comprehensible manner, with that information highlighted. After conclusion of the Contract and handing over of the guarantee certificate, a down payment of 20% of the travel price becomes due for payment. The balance is due 30 days prior to the commencement of the Tour, provided that the guarantee certificate has been handed over and the Package Travel Contract can no longer be cancelled for the reason stated in Clause 8.1.

2.2 If the customer does not make the down payment and/or the payment of the balance in accordance with the agreed payment due dates even though VIVA Cruises is ready and in a position to properly perform its contractual services, has complied with its legal obligation to provide information, and the customer has no statutory or contractual right of retention, VIVA Cruises is entitled to cancel the Package Travel Contract after a reminder setting a deadline, and to charge the customer cancellation costs in accordance with Clause 5.2 sentence 2, to Clause 5.6.

### 3. Changes to the contents of the contract prior to the commencement of the tour not affecting the travel price

3.1 VIVA Cruises is permitted to deviate prior to the commencement of the Tour from the agreed content of the Package Travel Contract with respect to essential features of travel services, where such deviations become necessary after conclusion of the Contract and were not brought about by VIVA Cruises in bad faith, provided that such deviations are insignificant in nature and will not impair the overall Package Tour.

3.2 VIVA Cruises is entitled to in particular but not limited to make changes in travel times, routes and/or means of transport which become necessary due to the special conditions affecting travel by ship, due to security reasons or weather conditions or high or low water, due to orders issued by authorities (e.g. travel warnings issued by the Federal Foreign Office, restrictions due to an epidemic), for the protection of the health and

safety of employees, crew and/or customers (e.g. from an epidemic) or for other reasons for which VIVA Cruises is not responsible, provided that these are minor changes only that will not affect the overall character of the Tour.

3.3 VIVA Cruises is obliged to inform the customer of any change to the travel services without undue delay after knowledge of its reason, on a permanent data medium (e.g. including an email, text message or voice message) in a clear and comprehensible manner, with that information highlighted.

3.4 In the event of a significant change of an essential feature of a travel service or a deviation from special specifications of the customers, which have become part of the Package Travel Contract, the customer is entitled to the following within the reasonable period set by VIVA Cruises in the notification of the change:

- either accept the change;
- or cancel the Package Travel Contract at no charge;
- or request participation in a substitute tour if VIVA Cruises offered one.

The customer has the option to respond or not to respond to VIVA Cruises' notification. If the customer responds to VIVA Cruises, he may either agree with the change of the Contract, request his participation in a substitute tour if one is offered to him, or cancel the Contract at no charge. If the customer fails to respond to VIVA Cruises or fails to do so within the period set, the notified change shall be deemed to have been accepted.

The customer must be made aware of this in a clear and comprehensible manner, with that information highlighted, in the notification pursuant to Clause 3.3 above.

3.5 Should the changed services be defective, potential warranty claims shall remain unaffected. If VIVA Cruises had lower costs for the performance of the changed or substitute tour for equivalent quality, the customer must be reimbursed in the amount of the difference in accordance with Section 651m Paragraph 2 BGB.

#### 4. Price changes after conclusion of contract

4.1 VIVA Cruises reserves the right to change the price agreed in the Package Travel Contract in the event that the increase in the travel price results directly from an increase occurring after conclusion of the Contract in the price for the carriage of passengers due to higher costs for fuel or other energy sources (costs of carriage), taxes and other charges for agreed services such as tourist taxes, port or airport charges or air passenger taxes or a change in the exchange rates applicable to the relevant Package occurring after conclusion of the Contract, as follows:

- a) If the underlying costs of carriage (in particular fuel costs) increase after conclusion of the Package Travel Contract, VIVA Cruises may increase the travel price according to the following calculation:
  - In the case of an increase related to the seat or bed, VIVA Cruises may charge the amount of the increase to the customer.
  - In other cases, the additional costs of carriage charged by the carrier per means of transport are divided by the number of seats or beds of the agreed means of transport. The amount of the increase resulting from that calculation may be charged by VIVA Cruises to the customer for the individual seat or bed.
- b) If taxes and other levies such as tourist taxes, port/airport charges or air passenger taxes applicable at the time of conclusion of the Package Travel Contract charged to VIVA Cruises are increased, the travel price may be increased by the corresponding proportional amount.
- c) In the event of a change in the exchange rates after conclusion of the Package Travel Contract, the travel price may be increased to the extent that the Package has become more expensive for VIVA Cruises as a result.

d) In the event of a subsequent change in the travel price, VIVA Cruises must inform the customer without undue delay in a clear and comprehensible manner on a permanent data medium (e.g. an email) about the price increase, its reasons and the calculation of the increase. The price may not be increased less than 20 days before the commencement of the Tour.

e) VIVA Cruises may not unilaterally increase prices by more than 8%. VIVA Cruises shall offer the customer the price increase and request that the customer either accept it within a reasonable period of time or cancel the Contract at no cost. The offer to increase the price may not be made less than 20 days before the commencement of the Tour. VIVA Cruises may also offer the customer to participate in another Package (substitute). The customer has no legal claim to this option. Upon expiry of the period specified by VIVA Cruises, the offer to amend the Contract shall be deemed accepted. The acceptance by the customer of any substitute VIVA Cruises may offer requires the customer's express notice of acceptance to VIVA Cruises.

4.2 At the customer's request, VIVA Cruises is obliged to reduce the travel price if and to the extent that the costs of carriage, taxes or exchange rates referred to in Clause 4.1 have changed after conclusion of the Contract and before the commencement of the Tour to such extent that the Package comes at a lower cost to VIVA Cruises. If the customer has paid more than the amount owed as a result, VIVA Cruises shall refund the excess amount, while VIVA Cruises is entitled to deduct the actual administrative expenses incurred. At the customer's request, VIVA Cruises shall provide evidence of the amount of administrative expenses incurred.

#### 5. Cancellation of the contract by the customer prior to commencement of the tour/cancellation costs

5.1 The customer may cancel the Package at any time prior to the commencement of the Tour. The cancellation must be expressed by notice given to VIVA Cruises. If the Package was booked through a travel agent, the notice of cancellation may also be given to the agent. It is recommended that the customer give his notice of cancellation in text form on a permanent data medium.

5.2 If the customer cancels prior to the commencement of the Tour or does not set out on the Package Tour, VIVA Cruises loses the right to claim the travel price. Instead, VIVA Cruises may claim appropriate compensation if VIVA Cruises is not responsible for the cancellation or if unavoidable, extraordinary circumstances occur at or in the immediate vicinity of the destination which significantly impair the performance of the Package Tour or the carriage of passengers to the destination. Circumstances shall be deemed unavoidable and extraordinary if they are not under the control of the party that invokes them and their consequences could not have been avoided even if all reasonable precautions had been taken.

5.3 VIVA Cruises has determined the following lump sum compensation, taking into account the period between the notice of cancellation and the commencement of the Tour as well as the expected cost savings and the expected earnings by the use of the travel services in another way. The compensation shall be calculated as follows after the date of receipt of the notice of cancellation:

- up to 120 days prior to the commencement of the Tour 10%,
- from the 119th to the 90th day prior to the commencement of the Tour 20%,
- from the 89th to the 30th day prior to the commencement of the Tour 40%,
- from the 29th to the 15th day prior to the commencement of the Tour 60%,
- from the 14th to the 1st day prior to the commencement of the Tour 80% of the travel price,
- Cancellation on the date of the Tour or failure to set out on the Package Tour: 90% of the travel price.

5.4 In any case, the customer is at liberty to prove to VIVA Cruises that VIVA Cruises has incurred no damage or a substantially lower damage than the lump sum claimed by VIVA Cruises.

5.5 VIVA Cruises reserves the right to claim a higher compensation instead of the above lump sums, calculated individually on the basis of the travel price less the value of the costs saved by VIVA Cruises and less what VIVA Cruises earns through the use of the travel services in another way. In this case, VIVA Cruises is

obliged to justify upon the customer's request the amount of the compensation claimed.

5.6 If, in the case of a jointly booked double cabin, one passenger paying full fare cancels prior to the commencement of the Tour, with the consequence that the double cabin is now used as a single cabin, VIVA Cruises is entitled to the compensation specified under 5.3, but at least to a lump sum compensation in the amount of the surcharge otherwise payable for a single cabin at the time of booking. The same applies if a customer paying full fare cancels a cabin booked for several passengers, so that a cabin, which is originally intended for three or four people, is used by fewer people.

5.7 If VIVA Cruises is obliged to reimburse the travel price (if already paid) as a result of the cancellation, VIVA Cruises shall reimburse it without undue delay, but in any case within 14 days of the cancellation.

5.8 VIVA Cruises strongly recommends that the customer take out travel cancellation insurance and luggage and travel accident insurance (in the event that interruption of travel, e.g. due to an accident, becomes necessary).

## 6. Change of reservation

6.1 After conclusion of the Contract, the customer is not entitled to changes with regard to the travel date, the destination, place of departure, accommodation or the mode of carriage (rebooking). This shall not apply if the rebooking is required because VIVA Cruises failed to provide the customer with pre-contractual information as defined in Art. 250 Paragraph 3 Introductory Act to the Civil Code ("EGBGB"), or provided insufficient or erroneous pre-contractual information; in this case, rebooking is allowed free of charge. If, in all other cases, a rebooking is nevertheless made at the customer's request at least 90 days prior to commencement of the Tour, VIVA Cruises may charge a rebooking fee of 50€ per customer. In individual cases, e.g. where flights are involved, the additional rebooking costs may be considerably higher.

6.2 Any rebooking requests made by the customer after expiry of the 90-day period, if possible at all, requires the cancellation of the Package Travel Contract in accordance with the terms set forth in Clauses 5.2 to 5.7 with simultaneous new registration. This does not apply to rebooking requests that cause only negligible costs.

6.3 Any airline charges for the correction of names on airline tickets that have already been issued (as opposed to a change of the passenger) may be passed on to the customer. In addition to this, VIVA Cruises may also charge a rebooking fee of 50€ in these cases.

6.4 The customer may make a declaration to VIVA Cruises up to 7 days in advance of the commencement of the Tour that not the customer himself but a third party will join the Package Travel Contract as a party to the Contract, assuming all rights and obligations thereunder. This declaration must be made on a durable medium (paper or electronic). VIVA Cruises is entitled to object to the third party joining the Contract if that third party is not in compliance with the contractual requirements for the Tour. If a third party joins the Contract, this third party and the customer shall be liable to VIVA Cruises as joint and several debtors for the travel price and the additional costs incurred due to the third party joining the Contract. These additional costs must be appropriate and must have actually been incurred, which VIVA Cruises shall prove to the customer.

6.5 Rebooking fees are due and payable immediately.

## 7. Services not used

If the customer does not make use of individual travel services properly provided to him for reasons attributable to him (e.g. premature return or for other compelling reasons), he is not entitled to a pro rata refund of the travel price, unless such reasons would have entitled him to cancel or terminate the Package Travel Contract free of charge in accordance with the law. VIVA Cruises will endeavor to reimburse the expenses saved by the service providers. This obligation shall not apply in the case of entirely insignificant services.

## 8. Minimum number of participants not reached/Cancellation by VIVA Cruises prior to the commencement of the Tour

8.1 The minimum number of participants for all VIVA Cruises Package Tours is 80 persons. If the minimum number of participants is not reached, VIVA Cruises may cancel the Package Travel Contract only if VIVA Cruises has

- a) specified the minimum number of participants in the pre-contractual information and has given the latest date by which the notification must be received by the customer prior to the contractually agreed commencement of the Tour; and
- b) specified the minimum number of participants and the latest date for cancellation in the travel confirmation.

Notice of cancellation must be given to the customer by the 31st day prior to the agreed commencement of the Tour at the latest, but in any event no later than by the date indicated to the customer in the pre-contractual information and the travel confirmation. Should it become apparent at an earlier point in time that the minimum number of participants cannot be reached, VIVA Cruises must exercise its cancellation right without undue delay.

8.2 VIVA Cruises may also cancel the Package Travel Contract prior to the commencement of the Tour if VIVA Cruises is prevented from fulfilling the Contract due to unavoidable extraordinary circumstances. Circumstances are unavoidable and extraordinary if they are beyond the control of the party invoking them and their consequences could not have been prevented even if all reasonable precautions had been taken. Unavoidable and extraordinary circumstances are e.g. wars, civil wars, natural disasters, occurring epidemics (in particular the Covid-19 epidemic), terrorist attacks as well as official orders issued after the conclusion of the Contract, entry bans (in particular due to epidemics) and travel warnings of the Foreign Office for the destination or an intermediate destination of the Tour. Notice of cancellation according to this Clause 8.2 must be given to the customer without undue delay upon becoming aware of the reason for the cancellation. VIVA Cruises may cancel the Package Travel Contract if it is necessary, for economic reasons, for the vessel intended to be used for the Tour to be redeployed elsewhere (e.g. in the event of it being exclusively chartered by a third party). Notice of cancellation must be given to the customer by the 31st day prior to the agreed commencement of the Tour at the latest. Should it become apparent at an earlier point in time that the vessel intended to be used for the Tour must be redeployed elsewhere, VIVA Cruises must exercise its cancellation right without undue delay. Notice of cancellation according to this Clause 8.2 must be given to the customer without undue delay upon becoming aware of the reason for the cancellation.

8.3 If VIVA Cruises cancels the Contract in accordance with above Clause 8.1 or 8.2, VIVA Cruises loses the right to claim the agreed travel price. If it has already been (partially) paid, VIVA Cruises shall refund the payments made without undue delay, but in any case, within 14 days. There is no right to claim additional compensation in the event of cancellation in accordance with Clauses 8.1 and 8.2.

## 9. Rescission/Termination of contract by VIVA Cruises for reasons related to behavior, illness, or pregnancy

In the following cases, VIVA Cruises may rescind the Package Travel Contract in whole or in part without notice prior to the commencement of the journey, or terminate the Package Travel Contract in whole or in part without notice after the commencement of the journey:

- a) If the customer, in the judgement of the captain, where applicable, after having consulted the ship's physician,
  - is unfit to travel due to illness, infirmity, or for any other reason;
  - needs to be accompanied but travels unaccompanied;
  - is a danger to the health of other passengers, crew members, and employees of VIVA Cruises (e.g. due to contagion or threat of epidemic spread, e.g. Covid-19) ;

- has booked by providing false information
- notwithstanding a warning from VIVA Cruises, causes permanent or repeated disturbance or behaves contrary to the Contract to such an extent that the immediate cancellation of the Contract in whole or in part is justified;

- b) in the event of pregnancy, if the customer is in her 24th week of pregnancy or beyond at the time of departure or if she reaches the 24th week of pregnancy during the voyage. In these cases, the carriage is excluded for safety reasons and due to limited medical care on board VIVA Cruises vessels. If the customer could not have known this at the time of booking, VIVA Cruises will reimburse the travel price already paid if notified immediately after the customer becoming aware of the pregnancy. If such notification is culpably delayed, VIVA Cruises reserves the right to make a claim in accordance with Clause 5. Expectant mothers less than 24 weeks pregnant at the time of embarkation must present a specialist (gynecological) certificate of fitness to travel confirming the navigated area. If VIVA Cruises terminates or rescinds the Contract for any of the reasons specified under a) above, the customer may be entirely or partially excluded from the (continuation of the) Tour. VIVA Cruises retains the right to claim the travel price; however, VIVA Cruises must take into account the value of the cost savings as well as those benefits that VIVA Cruises obtains from the use of the travel services in another way, including the credits VIVA Cruises receives from the service providers. Any additional costs incurred for the return trip shall be borne by the customer.

## 10. Duties of the customer to cooperate

### 10.1 Travel documents

The customer must inform VIVA Cruises if he has not received the required travel documents (e.g. flight ticket, train ticket, hotel voucher) within the period specified by VIVA Cruises.

### 10.2 Notice of defects / Request for remedy of defects

If the Package Tour is not provided free from travel defects, the customer may claim remedial action. If the customer culpably fails to notify VIVA Cruises immediately of a travel defect and VIVA Cruises was therefore unable to remedy the situation, the customer is not entitled to assert claims for reduction in price according to Section 651m BGB or claims for damages according to Section 651n BGB. This shall not apply only if the notice of defect is clearly futile or unreasonable for other reasons. The customer is obliged to notify the representative of VIVA Cruises at the holiday destination of the defect without undue delay, i.e. the tour guide on board or on site. If the tour guide is not available, or if there is no tour guide and none is owed under the Contract, any travel defects must be reported to VIVA Cruises at its registered office under the contact information provided. Information on how to contact the tour guide or VIVA Cruises is included in the booking confirmation or is provided at the latest with the travel documents. The tour guide is charged with remedying the situation, provided this is possible and does not entail disproportionate costs, taking into account the extent of the defect and the value of the travel service concerned. If VIVA Cruises/the tour guide invoke the impossibility or economic inefficiency of the remedy for a considerable part of the travel services, VIVA Cruises shall, if possible, offer the customer an appropriate, equivalent alternative service comparable to the service agreed upon in the Contract. The tour guide is not authorized to recognize claims.

### 10.3 Period allowed for remedy prior to termination of Contract

If the Package Tour is substantially impaired by a defect and a customer wishes to terminate the Package Travel Contract according to Section 651l BGB due to a defect of the kind described in Section 651i Paragraph 2 BGB, provided that it is substantial, he first has to set VIVA Cruises an appropriate period for remedy. This shall not apply if immediate remedy is necessary or the remedy is refused by VIVA Cruises.

### 10.4 Clauses 10.1 and 10.2 are only applicable to package travel contracts concluded before 8 March 2020. Regarding all package travel contracts concluded after 8 March 2020 Article 240 § 6 EGBGB shall apply.

### 10.5 Damage to, and delayed delivery of, luggage in air travel; special rules and periods for seeking redress

- a) The customer is advised that any delayed, lost or damaged luggage in connection with air travel must

be reported by the customer in accordance with air traffic regulations to the relevant airline without undue delay on the spot by means of a damage report (P.I.R.). Airlines and tour operators may refuse refunds on the basis of international treaties if the damage report has not been completed. In the event of damage to luggage, the damage report must be filed within 7 days and in the event of delay within 21 days of delivery.

- b) In addition, the loss, damage or misdirection of luggage must be reported without undue delay to the representative of VIVA Cruises (tour guide) or VIVA Cruises. This shall not release the customer from filing a damage report with the airline pursuant to lit. a) above within the periods stated above.

## 11. Limitation of liability

- 11.1 The contractual liability of VIVA Cruises for damages which do not arise from loss of life, bodily injury or damage to health and which were not culpably (intentionally or negligently) caused is limited to three times the travel price. This maximum liability amount applies per customer and per journey. Any further claims under the Montreal Convention or the Air Traffic Act shall remain unaffected by the limitation.

- 11.2 VIVA Cruises is not liable for disruptions to services, personal injury and damage to property in connection with services which are merely arranged by VIVA Cruises and actually provided by third parties ("Third-Party Services", e.g. excursions, sports events, theatre visits, exhibitions, transport services from and to the specified place of departure and destination) if these services are expressly marked as Third-Party Services in the travel description and booking confirmation stating the arranged contractual partner in such a clear manner that the customer is able to recognize that these services are not part of the travel services provided by VIVA Cruises. Sections 651b, 651c, 651w and 651y BGB shall remain unaffected. However, VIVA Cruises shall be liable if and to the extent that the violation of VIVA Cruises' duties of information, clarification or organization were the cause of damage to the customer.

- 11.3 If international agreements or statutory provisions based on such agreements apply to a travel service to be provided by a service provider, according to which a claim for damages can only arise or be asserted under certain conditions or restrictions or is excluded under certain conditions, VIVA Cruises, in its capacity as the tour operator, may invoke the same in its dealings with the customer.

- 11.4 Where VIVA Cruises acts in the capacity of a contractual or performing carrier with regard to the voyage or VIVA Cruises is regarded as such according to statutory provisions, VIVA Cruises shall be liable according to the specifically applicable statutory provisions (in particular according to the provisions of the German Inland Waterways Act and the German Commercial Code).

- 11.5 Where VIVA Cruises acts in the capacity of a contractual or performing air carrier with regard to carriage by air or VIVA Cruises is regarded as such according to statutory provisions, VIVA Cruises' liability shall be governed by the specifically applicable statutory provisions or those stipulated in international agreements (including the German Air Traffic Act, the Montreal Convention).

- 11.6 VIVA Cruises shall not be liable for damage to or loss of personal items (e.g. photographic or film equipment, clothing, jewelry or other valuables) caused by theft, getting lost in any other manner, or excessive physical loads or stresses occurring off board the vessel, unless the damage or loss is due to intentional or grossly negligent conduct on the part of VIVA Cruises. Any and all liability is also excluded for storage or transport in the vehicles used for onshore activities or transfers, unless intentional or grossly negligent conduct on the part of VIVA Cruises has resulted in the damage or loss. VIVA Cruises shall be liable for damage to or loss of cabin luggage in accordance with the provisions of the German Commercial Code. Jewelry, cash, or other valuables must be safely stored and transported in the carry-on luggage during arrival and departure (not in the checked luggage).

- 11.7 If a claim is made against an employee or agent of VIVA Cruises for damage incurred in connection with the carriage, this employee or agent may, provided he proves that he acted in the performance of his duties, invoke the defenses and limitations of liability which apply to VIVA Cruises under these travel conditions.

## 12. Limitation of actions, assertion of claims

- 12.1 The claims of the customer specified in Section 651i Paragraph 3 BGB shall be time-barred in accordance with Section 651j BGB in two years.
- 12.2 The limitation period starts to run on the day on which the Package Tour is scheduled to end according to the Contract. If the last day of that period falls on a Sunday, a public holiday recognized by the state at the place where the notice is given, or a Saturday, the next business day shall take the place of such a day.
- 12.3 Claims pursuant to Section 651i Paragraph 3 No. 2, 4-7 BGB must be lodged by the customer with VIVA Cruises. It is recommended to lodge the claim in writing on a permanent data medium.
- 12.4 If negotiations between the customer and VIVA Cruises about the claim or the circumstances substantiating the claim are pending, the limitation period shall be suspended until the customer or VIVA Cruises refuses to continue the negotiations. The limitation occurs at the earliest three months after the end of the suspension.
- 12.5 In the case of damage to, or delays in the delivery of, luggage in connection with flights in accordance with Clause 10.4, the following shall apply: A claim for damages due to damage to luggage must be asserted within 7 days, a claim for damages due to delayed luggage within 21 days after delivery.
- 12.6 The travel agency only acts as an agent when the travel Contract is concluded. It is not authorized to accept the filing of warranty and compensation claims by the customer after the end of the trip.
- 12.7 Without the consent of VIVA Cruises, customers may not transfer claims against VIVA Cruises to third parties, either in whole or in part. This does not apply among accompanying family members.

## 13. Carriage by air and obligation to provide information on the identity of the operating air carrier

- 13.1 If the Tour involves air carriage, this portion of the Tour shall be governed by the terms and conditions of the airline operating the respective flights (cf. also Clause 11.5 regarding liability), which terms and conditions will be provided by VIVA Cruises on request. The scheduling of these special flights depends on the availability of the airplanes on the charter market and the authorization by air-traffic control; therefore, early morning or late-night departures or arrivals may therefore occur.
- 13.2 The EU regulation on informing air transport passengers of the identity of the operating air carrier puts VIVA Cruises under the obligation to inform the customer of the identity of the operating air carrier for any and all air transport services to be provided within the scope of the booked Package at the time of booking. If the operating airline has not yet been determined at the time of booking, VIVA Cruises is obliged to inform the customer of the airline(s) which is/are likely to operate the flight(s). VIVA Cruises must inform the customer accordingly as soon as VIVA Cruises knows which airline will operate the flight. If due to changes another airline than the one specified to the customer will be the operating airline, VIVA Cruises must inform the customer accordingly. VIVA Cruises must immediately take all reasonable steps to ensure that the customer is informed of any such changes as soon as possible. The list of airlines banned from operating within the EU ("Black List") is available on the following website: [https://ec.europa.eu/transport/modes/air/safety/air-ban\\_en](https://ec.europa.eu/transport/modes/air/safety/air-ban_en)

## 14. Rail booking

- 14.1 All train tickets booked through VIVA Cruises can only be booked in connection with a package tour offered by VIVA Cruises.
- 14.2 The train tickets booked through VIVA Cruises must be carried on the Tour and presented upon ticket control on the train.
- 14.3 If the customer books a train ticket to the airport through VIVA Cruises, the customer must choose his train

ride such that he reaches the airport as scheduled at least three hours prior to the departure of the flight. If the customer books a train ticket to the port, departure must be chosen such that he reaches the ship at least three hours prior to its specified departure. If these time periods are not complied with and if the customer is responsible for such non-compliance, VIVA Cruises shall not be liable for any possible consequential damages.

- 14.4 The train ride booked through VIVA Cruises is an integral part of the Package Tour. Any claims due to delays, train cancellations or other deficiencies of the train ride can be asserted either against VIVA Cruises or directly against DB Dialog GmbH, Servicenter Fahrgastrechte, 60647 Frankfurt, Germany. For this purpose, the completed passenger rights form (Fahrgastrechte-Formular), the original train ticket, the certificate of delay, and, if applicable, any other original receipts for which the customer requires reimbursement must be submitted.

## 15. Passport, visa and health regulations

- 15.1 The customer must comply with all laws, regulations, directions or provisions of travel (rules and regulations) of the countries and ports affected by the Tour, and with all instructions issued by VIVA Cruises and its agents. VIVA Cruises shall inform customers who are citizens of EU members states about general passport and visa requirements as well as formalities required by health authorities of the country of destination, including the approximate deadlines for obtaining visas, prior to the conclusion of the Contract and any changes thereto prior to departure. Citizens of other countries may obtain that information from the competent consulate. This always under the assumption that no special circumstances apply to the person of the customer and any accompanying persons (such as dual citizenship, statelessness).
- 15.2 The customer is responsible for obtaining and carrying the travel documents required by the authorities (such as visa, vaccination certificates, online travel permits such as the ESTA authorization for US travel), any necessary vaccinations and compliance with customs and foreign exchange regulations. Any loss arising from non-compliance with these regulations, e.g. the payment of cancellation costs, fines, penalties and expenses, shall be borne by the customer, unless VIVA Cruises has not provided any, or only has provided insufficient or incorrect, information. If VIVA Cruises has to pay or deposit sums of money in this connection, the customer is obliged to reimburse those immediately.
- 15.3 Additional costs (e.g. for additional catering on board) that arise due to a quarantine for which VIVA Cruises is not responsible are to be borne or reimbursed by the customer.
- 15.4 In the event that the customer fails to comply with the entry rules of individual countries or visa are not granted in time due to the customer's fault, so that the customer is unable to participate in the Tour for that reason, VIVA Cruises may charge the customer with the cancellation fees in accordance with Clause 5. In this case, the customer has the right to prove to VIVA Cruises that no damage has occurred or that the damage is significantly lower than the lump-sum compensation.

## 16. Information for persons with reduced mobility and other restrictions

- 16.1 VIVA Cruises wishes to ensure that customers with physical disabilities can enjoy a pleasant journey on board the ships of its fleet. For this purpose, VIVA Cruises must be informed of any special requests and needs of the customer due to physical impairments before booking. VIVA Cruises will then always endeavor to help the customer achieve the best possible travel experience, in particular by checking the suitability of the Package Tour requested by the customer and providing the customer with more detailed information in this respect.
- 16.2 The safety of the customer has priority at VIVA Cruises. For this reason, all customers who are deaf, in a wheelchair, blind or whose vision is considerably impaired despite vision aids, have to inform VIVA Cruises of their restrictions before booking. Together, we can then ponder the measures that are necessary to ensure the safety of the customer on board and for any planned excursions (e.g. accompanying person on the journey). If the restrictions only occur after booking, the customer must inform VIVA Cruises in good time so that any necessary measures can be agreed for the safety of the customer.

## 17. Refusal of landing permit, cost of onward journey

If the landing or entry of the customer and/or the import of his luggage in the designated port or country is refused, VIVA Cruises may transport the customer and/or his luggage to another port or country called at by the vessel and disembark them there. The customer must pay VIVA Cruises a fee corresponding to the onward journey and compensate VIVA Cruises for all other expenses incurred in connection therewith. These terms and conditions of travel shall also apply to such onward journey.

## 18. Assistance, salvage

VIVA Cruises shall be entitled to provide assistance to other ships, to tow and salvage ships with the vessel used. All such activities, whether previously announced or not, shall be deemed part of the Tour.

## 19. Medical care

The services of the ship's physician – if one is carried onboard - are not part of the Package Travel Contract. In each case, the patient concludes a separate treatment contract with the ship's physician. Only the costs of treatment resulting from an accident caused by VIVA Cruises or its employees on board or during an onshore activity organized by VIVA Cruises shall be borne by VIVA Cruises.

## 20. Applicable law, jurisdiction, alternative dispute resolution

- 20.1 These Standard Terms and Conditions and the legal relationship as a whole between VIVA Cruises and the customer are subject to the substantive law of the Federal Republic of Germany.
- 20.2 The place of jurisdiction for legal actions against VIVA Cruises is Düsseldorf. The place of residence of the customer shall govern the place of jurisdiction for any legal action brought by VIVA Cruises against the customer. As regards actions against customers who are merchants [as defined in the German Commercial Code], legal entities under public or private law, or persons who have their residence or habitual abode abroad, or whose residence or habitual abode is unknown at the time of bringing the action, Düsseldorf shall be agreed as the place of jurisdiction.
- 20.3 The provisions set forth above shall not apply
- a) if and to the extent that provisions of international agreements applicable to this contractual relationship, which cannot be contracted away, provide otherwise in favor of the customer, or
  - b) if and to the extent that provisions of a member state of the EU to which the customer belongs, which are applicable to the Package Travel Contract and cannot be contracted away, are more favorable to the customer than these provisions or the corresponding German statutory provisions.
- 20.4 With a view to the German Consumer Dispute Resolution Act, VIVA Cruises points out that it is not participating in voluntary consumer dispute resolution. Should consumer dispute resolution become mandatory for VIVA Cruises after the printing of these travel conditions, VIVA Cruises will inform the customer accordingly in an appropriate manner. VIVA Cruises refers to the European online dispute resolution platform at <https://ec.europa.eu/consumers/odr/> for all travel contracts entered into by electronic legal transaction. VIVA Cruises is not currently participating in this voluntary procedure.

Tour Operator: VIVA Cruises GmbH, Heerdter Sandberg 30, 40549 Düsseldorf  
Phone +49 211 274 032 52, Email: [info@viva-cruises.com](mailto:info@viva-cruises.com)

Represented by: Andrea Kruse

1st catalog edition (EN), September 2025  
Timetable changes, misprints and errors excepted.

<sup>1</sup> This is an English translation of the general terms and conditions (Allgemeine Geschäftsbedingungen) of VIVA Cruises. In case of any discrepancies between the German version of the Allgemeine Geschäftsbedingungen and this translation, the German version of the Allgemeine Geschäftsbedingungen shall prevail.

<sup>2</sup> Pronouns in masculine, feminine and neuter genders shall be construed to include any other gender, and words in the singular form shall be construed to include the plural and vice versa, unless the context requires otherwise.

<sup>3</sup> Electronic information and communication services, such as goods and services available online, as defined in the German Telemedia Act [Telemediengesetz; "TMG"].

# Enjoy the Moment.

Additional information can be obtained from your preferred travel agency, or online at [www.viva-cruises.com](http://www.viva-cruises.com).

We are also happy to hear from you personally via email at [info@viva-cruises.com](mailto:info@viva-cruises.com) or over the phone at **+49 211 274 032 52**.

Follow us



#vivacruises #enjoythemoment

**VIVA Cruises GmbH**  
Heerdter Sandberg 30  
40549 Düsseldorf

Phone +49 211 274 032 52  
[info@viva-cruises.com](mailto:info@viva-cruises.com)  
[www.viva-cruises.com](http://www.viva-cruises.com)



Our General Terms and Conditions apply, which you can find at [www.viva-cruises.com](http://www.viva-cruises.com).  
Timetable changes, misprints and errors excepted.